



NOTTINGHAM CITY COUNCIL
WEST AREA COMMITTEE

Date: Wednesday, 14 February 2018

Time: 5.30 pm

Place: Ground Floor Committee Room - Loxley House, Station Street, Nottingham,
NG2 3NG

Councillors are requested to attend the above meeting to transact the following business

Corporate Director for Strategy and Resources

Governance Officer: Noel McMenamin Governance Officer **Direct Dial:** 01158764304

- 1 APOLOGIES FOR ABSENCE**
Councillor Graham Chapman – other Council business
Councillor Marcia Watson - unwell
- 2 DECLARATIONS OF INTERESTS**
- 3 MINUTES** 3 - 8
Last meeting held on 15 November 2017 (for confirmation)
- 4 WARD ANTI-SOCIAL BEHAVIOUR AND DESIGNING OUT CRIME**
Discussion Item – Portfolio Holder for Community and Customer Services to introduce
- 5 NOTTINGHAMSHIRE POLICE UPDATE**
Verbal update
- 6 ITEMS AND GOOD NEWS STORIES FROM COMMUNITY REPRESENTATIVES**
Community representatives to report
- 7 PARKS AND OPEN SPACES AREA INVESTMENT PLANS** 9 - 18
Report of Corporate Director, Commercial and Operations
- 8 NOTTINGHAM OPEN SPACES FORUM (NOSF)** 19 - 28
Report of the Corporate Director, Commercial and Operations

9	NOTTINGHAM CITY HOMES Report of Chief Executive, Nottingham City Homes	29 - 54
10	AREA CLUSTER MEETINGS - HOUSING Report of Chief Executive, Nottingham City Homes Cath Stocks, North City Housing Manager, to introduce	55 - 74
11	WARD REPORT Report of Director of Community Protection	75 - 96
12	AREA CAPITAL FUND 2017/18 Report of Director of Community Protection	97 - 104
13	DELEGATED AUTHORITY SPENDING APPROVALS Report of Director of Community Protection	105 - 116

IF YOU NEED ANY ADVICE ON DECLARING AN INTEREST IN ANY ITEM ON THE AGENDA, PLEASE CONTACT THE GOVERNANCE OFFICER SHOWN ABOVE, IF POSSIBLE BEFORE THE DAY OF THE MEETING

CITIZENS ATTENDING MEETINGS ARE ASKED TO ARRIVE AT LEAST 15 MINUTES BEFORE THE START OF THE MEETING TO BE ISSUED WITH VISITOR BADGES

CITIZENS ARE ADVISED THAT THIS MEETING MAY BE RECORDED BY MEMBERS OF THE PUBLIC. ANY RECORDING OR REPORTING ON THIS MEETING SHOULD TAKE PLACE IN ACCORDANCE WITH THE COUNCIL'S POLICY ON RECORDING AND REPORTING ON PUBLIC MEETINGS, WHICH IS AVAILABLE AT WWW.NOTTINGHAMCITY.GOV.UK. INDIVIDUALS INTENDING TO RECORD THE MEETING ARE ASKED TO NOTIFY THE GOVERNANCE OFFICER SHOWN ABOVE IN ADVANCE.

NOTTINGHAM CITY COUNCIL

WEST AREA COMMITTEE

MINUTES of the meeting held at LH 0.02 - Loxley House, Station Street, Nottingham, NG2 3NG on 15 November 2017 from 5.30 pm - 6.45 pm

Membership

Present

Councillor Carole McCulloch (Chair)
Councillor Graham Chapman
Councillor Glyn Jenkins
Councillor Mohammed Saghir
Councillor Patience Uloma Ifediora

Absent

Councillor Wendy Smith
Councillor Marcia Watson
Councillor Malcolm Wood

Colleagues, partners and others in attendance:

Liam Searle	- Neighbourhood Development Officer
Noel McMenamin	- Governance Officer
Lylse-Anne Renwick	- Neighbourhood Development Officer
Kristian Murden	- Tenancy and Estates Manager NCH
Inspector Gordon Fenwick	- Nottinghamshire Police
Ms Maria Summers	- Senior Community Protection Officer
Laurie Jeffery	- Beechdale Community Association
Jeni Smith	- Aspley Partnership
Joanne Smyth	- Bilborough Carer's Support Group
Karla Banfield	- Market and Business Partnership Manager

77 APOLOGIES FOR ABSENCE

Councillor Wendy Smith – personal
Councillor Marcia Watson – work commitments
Councillor Malcolm Wood – personal.

Christine Willetts
Mervin Goring

78 DECLARATIONS OF INTERESTS

None.

79 MINUTES

The minutes of the meeting held on 13 September 2017 were agreed as a true record and they were signed by the Chair.

80 ITEMS AND GOOD NEWS STORIES FROM COMMUNITY REPRESENTATIVES

No items were reported to the meeting.

81 LOCAL INFORMATION ONLINE NOTTINGHAM (LION)

Karla Banfield, Market and Business Partnership Manager, gave a presentation on the new Local Information Online Nottingham (LiON) community Directory, highlighting the following:

- (a) LiON was designed to be a 'one-stop shop' for finding activities and support in local areas. The City Council workforce will be using the Directory before it is rolled out to the general public;
- (b) LiON replaced 5 separate online directories, and the information on it will build organically over time;
- (c) in the medium term, an 'app' product will be developed for use on mobile devices, and information will be increasingly offered through video rather than written word, in keeping with current social media trends;
- (d) in the longer term, LiON will be a citizen hub, helping citizens make healthy life choices and knowledgeable about services on offer.

During the brief discussion which followed, Mrs Banfield explained that the City Council had resource available to assist third sector groups upload, maintain and vet the information available through the network. She also undertook to provide the link to download the LiON app – this is attached below:

<https://www.asklion.co.uk/kb5/nottingham/directory/home.page>

RESOLVED to thank Mrs Banfield for her presentation.

82 NOTTINGHAMSHIRE POLICE UPDATE

Inspector Gordon Fenwick, Nottinghamshire Police, provided an update on policing issues in West Area, highlighting the following issues:

- (a) recent changes to crime reporting have led to a sharp increase in recorded crime. While the statistics are skewed, there are nonetheless increases in thefts from vehicles and sheds, burglary and thefts of bicycles;
- (b) Nottinghamshire Police is working closely with other agencies and the landlord to shut down and evict a household believed to be responsible for significant levels of crime and anti-social behaviour in the area;
- (c) the Police is active in addressing crime hotspots, including Chalfont Drive and St Martin's Complex, and is hopeful of securing convictions by Christmas 2017;
- (d) anti-social behaviour levels around the November 5 Bonfire celebrations were not significant;

- (e) previous significant anti-social behaviour levels on Bells Lane have also eased.

The following points were made during discussion:

- (f) Inspector Fenwick confirmed that Nottinghamshire Police worked with social landlords, including Nottingham City Homes, to evict those responsible for crime and anti-social behaviour. However, enforcement agencies had to be mindful of outcomes for the dependents of perpetrators;
- (g) a councillor expressed concern about the current shift of balance in resourcing and prioritising between cybercrime and neighbourhood policing. The impact of thefts and burglaries on communities was greater than cybercrime, in his view. He requested that a letter on behalf of the Area Committee be sent to the Chief Constable, Nottinghamshire Police, copied to the Police and Crime Commissioner and City Council Leader, highlighting this issue;
- (h) Inspector Fenwick advised that his Team did get involved with cyber-bullying. However, the Team had neither training nor expertise in cybercrime and that the resources at his disposal were not being diverted to tackle it. Citizens worried about fraud should contact the National Fraud Intelligence Bureau in the first instance.

Note: at the end of the meeting, Maria Summers, Senior Community Protection Officer, provided a brief update on community protection activity in the Area, highlighting the following:

- (i) the Team has achieved 2,000 hours of patrol time, with a cohort of 11 officers (the current establishment is 12 officers);
- (j) the Team is engaged in a variety of prevention and enforcement activity, including providing and installing shed burglary alarms, tackling dog fouling and dispersing nuisance groups gathering in both public and private spaces.

RESOLVED to

- (1) thank Inspector Fenwick for his update;**
- (2) request Lyse-Anne Renwick, Neighbourhood Development Officer, to draft a letter on behalf of the Committee, raising concerns about shifting resources and priorities away from neighbourhood policing.**

83 NOTTINGHAM CITY HOMES

Kristian Murden, Tenancy and Estates Manager, Nottingham City Homes, introduced a report of the Chief Executive, Nottingham City Homes, requesting approval for Area Capital funding and providing updates on the following key themes:

Capital programme and major works;
Area regeneration and environmental issues,
key messages from Tenant and Leasehold Congress;

Tenant and Residents Associations updates;
Area performance, and
Good news stories and positive publicity.

The following issues were raised during discussion:

- (a) crime and anti-social behaviour issues continued to be dealt with robustly. The main issue has been overgrown hedges, but NCH was taking a less robust approach given the unseasonably mild weather extending the growth season;
- (b) performance in respect of repairs and voids continued to be strong, and Pocket Park is in line for a Britain in Bloom award;
- (c) Dan Pickard, housing Patch Manager at Aspley, is on secondment to the Bestwood office until March 2019, and Mr Murden is currently recruiting to his post;
- (d) Mr Murden confirmed that the NCH Cladding Team contacted every property in wards where cladding work was being undertaken, offering the services to all home owners. Mr Murden undertook to advise when the Cladding Team was scheduled to conduct installations in the Leen valley ward.

RESOLVED to note the updates and performance information at appendices 1 and 2, and to note that no approvals were requested on this occasion.

84 WEST AREA WARD REPORTS

The Committee noted the progress on ward priorities. In response to a councillor's question, Liam Searle, Neighbourhood Development Officer, undertook check whether the free health checks available those aged over 65 under the Healthy Nottingham priority might be available for younger age groups.

85 AREA CAPITAL FUND 2017/18

RESOLVED to:

- (1) **note the Area Capital Funds available to Aspley, Bilborough and Leen Valley wards at Appendix 1 to the report;**
- (2) **approve the following scheme, tabled at the meeting:**

Bilborough Public Realm Scheme:

Location	Type	Estimate	Details
Hanslope Crescent	Parking	£25,000	Introduction of limited waiting scheme

86 DELEGATED AUTHORITY APPROVALS

RESOLVED to note the actions agreed by the Director of Neighbourhood Services in respect of projects and schemes within the Aspley, Bilborough and Leen Valley wards, detailed in the report.

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WEST AREA COMMITTEE – 14 FEBRUARY 2018

Title of paper:	Parks and Open Spaces Investment Plans	
Director(s)/ Corporate Director(s):	Dave Halstead, Director, Neighbourhood Services Andy Vaughan, Corporate Director, Commercial & Operations	Wards affected: Aspley Bilborough Leen Valley
Report author(s) and contact details:	James Dymond, Parks & Open Spaces Development Manager, 0115 876 4983	
Other colleagues who have provided input:	Eddie Curry, Head of Parks, Open Spaces & Investment Funding, 0115 876 4982	
Date of consultation with Portfolio Holder(s) (if relevant)	20 November 2017	
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		<input type="checkbox"/>
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input checked="" type="checkbox"/>
Resources and Neighbourhood Regeneration		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
The Parks and Open Spaces Service has produced plans for all eight Area Committee areas to summarise the investment needed into sites to bring them up to Green Flag standard in the future.		
Recommendation(s):		
1	That the Area Committee endorses the investment plan and the use of Section 106, area capital and external funding to deliver the proposed improvements.	
2	That the Area Committee endorses the use of £15,248.29 Section 106 funding from the development at Ascot Road, Nottingham (reference 15/01928/PFUL3) for improvements at the Mill and Windmill allotments.	

1 REASONS FOR RECOMMENDATIONS

- 1.1 Investment plans for all of the City's parks and open spaces were produced in 2011 and updated in 2015 to outline the investment required into the City to bring sites up to a good quality standard. These plans have now been updated for 2018.
- 1.2 £15,248.29 of Section 106 funding was received from the development at Ascot Road, Nottingham (reference 15/01928/PFUL3) in June 2017 and is specifically available for "improvements to security and infrastructure" at the Mill and Windmill allotments.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 The investment plans include all types of open space, ranging from formal parks and gardens to nature reserves, allotments and Neighbourhood Tree Improvements.
- 2.2 A wide range of propose improvements are listed in each plan to ensure that all types of space are improved.
- 2.3 Consultation with local Councillors on the draft plans took place throughout November and December 2017 to ensure that the plans are reflective of local needs.
- 2.4 Once signed off, the investment plans will be used to determine where future Section 106 funding from housing developments is allocated and help the parks development team prioritise resources to secure external grant funding. The plans will help to demonstrate that the City has an ongoing need for investment into the City's parks and open spaces, both for existing users and to accommodate new residents in the future.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 If the investment plans are not approved and used to determine the use of future Section 106 funding, there is a risk that developers will challenge the City's need for such funding and possible external grants funds may be missed as a result.

4 FINANCE COLLEAGUE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 Nottingham City Council has a section 106 receipt available from planning reference 15/01928/PFUL3 for the works proposed above. The relevant section 106 will now be earmarked for improvements at Mill and Windmill allotments awaiting the Delegated Decision stage of approval.

Tom Straw – Senior Accountant (Capital Programmes), 2nd February 2018

5 LEGAL AND PROCUREMENT COLLEAGUE COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

- 5.1 n/a

6 STRATEGIC ASSETS & PROPERTY COLLEAGUE COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

- 6.1 The recommendations raise no significant land or property issues. All the sites are within the ownership and control of Nottingham City Council, and it is not proposed that any letting or disposal will take place on them that would impact on the need to carry out the improvement works.
- 6.2 Nevertheless full consideration should be given to each site and each set of improvement works before commencing to ensure that they are aligned with the latest version of the Service Asset Management Plan.

- 6.3 Should any unforeseen property matters arise out of the recommended works, the Property section will work with the Parks team to investigate and resolve them on a case-by-case basis as required.

Advice provided by John West, Estates Surveyor, 10/01/2018

7 EQUALITY IMPACT ASSESSMENT

- 7.1 Has the equality impact of the proposals in this report been assessed?

No



An EIA is not required because there is no proposal for new or changing policies/services/functions or financial decisions that would have a major impact on services.

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 8.1 None.

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 9.1 Section 106 agreement between Pentland Brands Lakeside Plc, Westleigh Partnerships Ltd and Nottingham City Council and re development at Ascot Works, Ascot Road, Nottingham, dated 29 March 2016.

Appendix A: Parks & Open Spaces Investment Plan

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**PARKS & OPEN SPACES
AREA BASED PRIORITISED INVESTMENT / IMPROVEMENT PLANS: West Area**

WARDS	Priority	SITE NAME / AREA OF IMPROVEMENT	TYOLOGY	FUNDING REQUIRED £	FUNDING SECURED £	FUNDING SOURCE	LEAD		
Aspley Page 13	Medium	Broxtowe Country Park <ul style="list-style-type: none"> • Install Parkour (free-running area) subject to local consultation. 	Park	£50,000	£58,067.40 (inc. Strelley rec. as well)	Section 106	Parks Service		
	Low	<ul style="list-style-type: none"> • Children's Play Area 		£100,000					
	High	<ul style="list-style-type: none"> • Pump Track repairs 		£40,000					
	Low	Westleigh Road Allotments improvements; <ul style="list-style-type: none"> • Installation of water • Community garden creation • Plot clearance and renovation 	Allotment	£20,000					
	Medium	<ul style="list-style-type: none"> • Site security improvements 		£20,000					
	High	Woodfield Road Park <ul style="list-style-type: none"> • Play equipment repair 	Park	£20,000					Parks Service
	Low	Whitwell Road Play Area <ul style="list-style-type: none"> • Refurbish play area 	Park	£40,000					Parks Service
Low	Quarry Holes	Natural and				Parks			

		<ul style="list-style-type: none"> • Declare as Local Nature Reserve • Identify areas for access enhancements • Ecological surveying • Woodland management • Interpretation • Entrance works 	semi-natural	£20,000			Service
	Medium	Neighbourhood Tree Improvement Programme 2 - Citywide programme of tree improvements.		£30,000			
Bilborough Page 14	High	Bilborough Park <ul style="list-style-type: none"> • Playground 	Park	£130,000	£97,971 £10,000 £25,000	S106 NCH Area Capital	Parks Service
	Medium	<ul style="list-style-type: none"> • Outdoor gym 		£15,000			
	High	<ul style="list-style-type: none"> • Footpath repairs 		£60,000	£10,000	Section 106	
	Low	Strelley Recreation Ground <ul style="list-style-type: none"> • Play area 	Park	£60,000	£58,067.40 (including Broxtowe		Parks Service

	Medium	<ul style="list-style-type: none"> Gym equipment replacement/additions 		£10,000	Country Park as well)		
	Low	Moor Road <ul style="list-style-type: none"> Removal in conjunction with new play area at Strelley. 	Park	£50,000			Parks Service
	Low	Lancaster Way <ul style="list-style-type: none"> Play area 	Park	£50,000			Parks Service
	Low	Balloon Woods <ul style="list-style-type: none"> Woodland management Access enhancements 	Natural & semi-natural	£20,000			Parks Service
	Low	Edgeway Allotments <ul style="list-style-type: none"> Path creation between plots 	Allotments and Community Gardens	£26,000			Parks Service
	Medium	Old Park Farm Allotments <ul style="list-style-type: none"> 100m security fencing New gate Welcome signs 	Allotments and Community Gardens	£15,000 £1,000 £500			Parks Service
	Medium	Neighbourhood Tree Improvement Programme 2 Citywide programme of tree improvements.		£30,000			Parks Service

Leen Valley	Low	King George V Playing fields <ul style="list-style-type: none"> Address footpath around play area. 		£10,000			Parks Service
	Medium Medium Low Low Low	Melbourne Park <ul style="list-style-type: none"> New footpath around park Outdoor gym/fitness equipment Play Area improvements Skate park Address former building foundation (adjacent YMCA) Woodland and wetland management 	Park	£150,000 £25,000 £30,000 £100,000 £15,000 £7,000	£10,800	Section 106	Parks Service
	Low	Robin's Wood <ul style="list-style-type: none"> Habitat management Access enhancements 	Natural semi natural	£10,000			Education + Parks Service
	High	Trafford Gardens play area <ul style="list-style-type: none"> Replace old play area with new 	Park	£55,000	£9,000	WREN bid 2017/18	Parks Service
	Low	Melbourne Rd Allotments <ul style="list-style-type: none"> Water supply 	Allotments and Community Gardens	£15,000			Parks Service
		Moorfield Allotments	Allotments				Parks

	Medium	<ul style="list-style-type: none"> • New road way and parking area • New gates for plots • Derelict Plot clearance • Waste removal 	and Community Gardens	£30000 £2000 £5000 £1000			Service
	Medium	Windmill Gardens <ul style="list-style-type: none"> • 550m security fence • Bollard at entrance • Signs and info boards • Heritage Project • Composting area • Well Survey • Resurfacing works • Health and Safety Works • Community wildlife garden • Support in obtaining / retaining Green Flag Community Award. 	Allotments and Community Gardens	£82,500 £1,900 £20,000 £10,000 £5,000 £20,000 £65,000 £15,000			Parks Service
	Medium	Neighbourhood Tree Improvement Programme 2 Citywide programme of tree improvements.		£30,000			Parks Service

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WEST AREA COMMITTEE – 14 FEBRUARY 2018

Title of paper:	Nottingham Open Spaces Forum	
Director(s)/ Corporate Director(s):	Dave Halstead, Director, Neighbourhood Services Andy Vaughan, Corporate Director, Commercial & Operations	Wards affected: Aspley Bilborough Leen Valley
Report author(s) and contact details:	James Dymond, Parks & Open Spaces Development Manager, 0115 876 4983	
Other colleagues who have provided input:	Eddie Curry, Head of Parks, Open spaces & Investment Funding, 0115 876 4982	
Date of consultation with Portfolio Holder(s) (if relevant)	n/a	
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		<input type="checkbox"/>
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input checked="" type="checkbox"/>
Resources and Neighbourhood Regeneration		<input type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
This paper explains the role and purpose of the Nottingham Open Spaces Forum (NOSF).		
Recommendation(s):		
1	That the Committee notes the contents of the report and endorses the work of the NOSF.	

1 REASONS FOR RECOMMENDATIONS

1.1 The Nottingham Open Spaces Forum (NOSF) was set up in 2016 to support Nottingham City Council to maintain and improve the City’s open spaces.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

2.1 The NOSF manifesto sets out how it aims to do this, by:

- Lobbying government to formulate and implement appropriate national policies.
- Raising funds to supplement City Council funding
- Raising public awareness of the importance and public benefit of open spaces.
- Working together with Friends Groups, encouraging them to work with each other and helping to create new Groups.
- Liaising with other organisations with similar objectives in Nottingham.

- Encouraging Area Committees to expend funds available to them on open spaces in their area.
- Overseeing the City Council's open spaces policies and making representations when necessary to ensure all departments are committed to these and their implementation.
- Affiliating with the National Open Spaces Forum and working with it.

2.2 The Forum has is a constituted body and is currently applying for Charity status. The board consists of:

- Chair: Martin Willis
- Vice-Chairs: Cherry Underwood & Ben Standing
- Board members: Tom Huggon, Rob Kirkwood, Sarah Manton

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4 FINANCE COLLEAGUE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

4.1 n/a

5 LEGAL AND PROCUREMENT COLLEAGUE COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

5.1 n/a

6 STRATEGIC ASSETS & PROPERTY COLLEAGUE COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

6.1 The recommendations raise no significant land or property issues. All the sites are within the ownership and control of Nottingham City Council, and it is not proposed that any letting or disposal will take place on them that would impact on the need to carry out the improvement works.

6.2 Nevertheless full consideration should be given to each site and each set of improvement works before commencing to ensure that they are aligned with the latest version of the Service Asset Management Plan.

6.3 Should any unforeseen property matters arise out of the recommended works, the Property section will work with the Parks team to investigate and resolve them on a case-by-case basis as required.

Advice provided by John West, Estates Surveyor, 10/01/2018

7 EQUALITY IMPACT ASSESSMENT

7.1 Has the equality impact of the proposals in this report been assessed?

No



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8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

8.1 None

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

9.1 None

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Nottingham Open Spaces Forum is an independent charity which brings together Friends of Groups, other volunteers, community gardeners, partner organisations and other stakeholders to create a support network. We aim to work together and in partnership with Nottingham City Council and other public landowners to promote, protect, conserve and enhance the open and green spaces of our City.

The charity's objects are:

- To advance the education of the public in the enjoyment, understanding, application and conservation of open spaces within the city of Nottingham.
- To promote for the benefit of the public the conservation, protection and improvement of the physical and natural environment (including parks, play areas, sports fields, allotments, nature reserves, woodlands and cemeteries) within the City of Nottingham
- To enhance public health and wellbeing through access to and activity in open spaces

<https://www.facebook.com/NottinghamOSF>

nottinghamosf@gmail.com

We will support the maintenance and improvement of the City's Open Spaces by:

- Lobbying government to formulate and implement appropriate national policies.
- Raising funds to supplement public funding.
- Raising public awareness of the importance and public benefit of open spaces
- Working together with Friends Groups, encouraging them to work with each other, helping to create new Groups, growing the network by involving previously separate groups, assisting groups with sustainability.
- Liaising with other organisations with similar objectives in Nottingham.
- Encouraging Area Committees to expend funds available to them on open spaces in their area.
- Overseeing the City Council`s open spaces policies and making representations when necessary to ensure that all Council departments and Nottingham City Homes are committed to these and their implementation.
- Affiliating to and working with the appropriate Regional & National bodies.

We will provide the following benefits to our members:

- Providing group insurance, either through a City Council scheme or another insurance company.
- Providing banking facilities for groups.
- Assisting with bids for grants.
- Providing templates for operating policies required by statute or good practice.
- Organising training events.
- Using the Forum`s charitable status to gain financial and other benefits for members.
- Providing a database of potential funding sources.
- Developing systems for shared communications.
- Producing a regular newsletter.
- Organising events and visits.

To implement this manifesto we will:

- Providing an efficient core secretariat and organisation to implement this manifesto.
- Develop links with all parts of the media.
- Appoint an enthusiastic and skilled board of trustees to formulate policy, inspire and steer.



The benefits of our open and green spaces.

Our City's green spaces and biodiversity have long been diminished through insensitive development and other pressures of urbanisation. These threats continue and our open space network is now at even greater risk through imposed austerity.

A healthy green and blue infrastructure requires political will, investment and professional management. These are difficult to sustain when facing more apparently pressing demands from social care and other statutory services. This situation and the consequent increasing need to attract inward investment and development mean that, as the recent cross-party committee of M.P.s concluded, the benefits of green spaces to all of us are at the point of being lost.

Nationally Local Government Parks have seen 92% of their budgets cut in recent years. Through strong political direction and innovative management the City of Nottingham has not so far suffered to the same degree as other Authorities. The situation does however remain critical, Nottingham's Parks and Open Spaces will receive no direct Council funding by 2020.

We should value, and take responsibility for the wellbeing of our greenspaces and biodiversity for their own sake. Attempting to quantify the song of a thrush in monetary terms demonstrates the worst aspects of human nature. However in our neo-liberal age more pragmatic arguments are required, there are many.

A study for Edinburgh City Council concluded that £1 invested in parks delivers £12 of social, environmental and economic benefits. A similar investigation on behalf of Sheffield City Council suggested that the benefits were even higher at £34.

The benefits gained have been presented in "three general functions of greenspace"⁽¹⁾:

- Reducing harm (e.g. exposure to air pollution, noise & heat)
- Restoring capacities (e.g. attention restoration & physiological stress recovery)
- Building capacities (e.g. encouraging physical activity & facilitating social cohesion)

Reducing harm:

It is estimated that the 2003 heatwave increased mortality in London by 42%⁽²⁾. Urban green spaces, particularly trees, ameliorate this effect through evapotranspiration and by providing shade. The cooling effect extends beyond the green space itself.

Urban green spaces, particularly those more "naturally" managed, take in more carbon than they emit thus contributing to a reduction of atmospheric carbon⁽³⁾.

The presence of urban vegetation leads to an overall reduction in air pollution⁽⁴⁾. Studies have demonstrated, for example, that schools surrounded by green space experience lower traffic pollution in the classroom⁽⁵⁾.

Urban areas are especially liable to excessive surface run-off leading to localised flooding and increased contamination of water courses. This will be reduced by including green space in new developments and by integrating green spaces within the existing urban structure⁽⁶⁾.

Restoring capacities:

It has been established that depressive disorders are now the main cause of disability in developed countries ⁽⁷⁾. It is however also widely accepted that the need to treat for mental health conditions can be significantly reduced by enabling access to green spaces ⁽⁸⁾. Use of green spaces has beneficial chemical impacts on the brain ⁽⁹⁾ and also increases the ability to maintain attention ⁽¹⁰⁾.

Importantly it has also been demonstrated that usage of green space is not affected by localised socio-economic factors ⁽¹¹⁾. The provision of accessible green space is therefore very likely to contribute to the reduction of socio-economic inequalities in health ⁽¹²⁾.

Building capacities:

Two thirds of the UK population do not reach recommended levels of physical activity ⁽¹³⁾ and across Europe the lack of physical activity contributes to 1 in 15 deaths ⁽¹⁴⁾. Accessible green space is crucial to addressing this issue. Physical activity is encouraged by the presence of a pleasant environment and more organised physical activity requires sport and playing fields and neighbourhood parks ⁽¹⁵⁾.

Well managed and maintained urban green spaces have been shown to promote increased social activity and strengthen neighbourhood cohesion ⁽¹⁶⁾. Studies have also highlighted the particular importance of this to older neighbourhood residents ⁽¹⁷⁾. It is also clear that neglected and poorly managed open space has correspondingly negative effects on social cohesion and anti-social behaviour.

Biodiversity and urban greenspace:

"A decline in wildlife is threatening core functions of the ecosystem that are vital for human wellbeing, researchers behind an unprecedented study of biodiversity in the UK have warned. Further declines in biodiversity driven by intensive farming and urbanisation could lead to catastrophic and irreversible impacts on human wellbeing". ⁽¹⁸⁾.

Urban areas can and should make a significant contribution to the conservation of nature. All our green spaces, from roundabouts and roadside verges to woodlands and parks have the potential to support a healthy level of biodiversity. Creating wildlife corridors prevents the fragmentation, isolation and loss of wildlife.

The phrase nature deficit disorder has been used to describe a widespread alienation from nature leading to concerns about the effect on our mental wellbeing. Many of our citizens have no contact with nature outside our own open space network and "such contact has measurable physical and psychological benefits which increase with species richness. Successful management of urban greenspaces should emphasis biological complexity to enhance human wellbeing in addition to biodiversity conservation." ⁽¹⁹⁾.

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WEST AREA COMMITTEE
14th February 2018

Title of paper:	Nottingham City Homes Update and Approvals	
Director(s)/ Corporate Director(s):	Nick Murphy, Chief Executive of Nottingham City Homes	Wards affected: Aspley, Bilborough and Leen Valley
Report author(s) and contact details:	Kristian Murden, Kristian.murden@nottinghamcityhomes.org.uk Nicky.Jarvis@nottinghamcityhomes.org.uk	
Other colleagues who have provided input:	Construction Repairs and Maintenance, Rents, Tenant & Leaseholder Involvement Team	
Date of consultation with Portfolio Holder(s) (if relevant)	N/A	
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input type="checkbox"/>
Good access to public transport		<input type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		<input type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to customers/service users):		
The report provides updates on key issues and themes which link back to local priorities and the strategic themes for Nottingham City Homes.		
The reports provide summary updates on the following key themes:		
<ul style="list-style-type: none"> • Capital Programme and major work; • area regeneration and environmental issues; • key messages from the Tenant and Leasehold Congress; • Tenant and Residents Associations updates; • area performance; • good news stories and positive publicity. 		
Recommendation(s):		
1	To note and comment on the update and performance information in Appendices 1 and 2.	
2	To note the allocation of funds for 2017/18, detailed in Appendix 3.	
3	To approve the Area Capital Programme funding request set out in Appendix 3.	

1. REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 1.1 The Nottingham City Homes Update provides a descriptive and statistical picture of what is happening at an area level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 The update also monitors progress in the wards and acts as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Nottingham City Homes previously reported on performance at local Area Panels that sat below the respective Area Committees. These panels were attended by local residents, local Councillors and partner agencies.
- 2.2 Nottingham City Homes has a goal to 'create homes and places where people want to live' and to give tenants and leaseholders an input in shaping what happens in their area. The Nottingham City Homes Update and Performance Report is one of a number of initiatives that increases the transparency and accountability of the Company's performance.
- 2.3 Following the decision for Nottingham City Homes reps to attend Area Committee, it was decided to provide the Nottingham City Homes Update Report to Area Committee. Appendices 1 and 2 provide the latest performance position for the committee to note and comment on.
- 2.4 Appendix 3 outlines the remaining capital budget for this area for noting and provides detail of the schemes that require approval by the Committee. The figure reported to this Area Committee is an accurate account of what budget is remaining.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

Budgets are allocated on a yearly basis for each ward and there is an obligation on Nottingham City Homes to ensure that funds are allocated to projects within these budget requirements

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

None

6 EQUALITY IMPACT ASSESSMENT

- 6.1 An EIA is not required

7. **LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

None

8. **PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

None



NCH update report

Time:

Date: 14th February 2018

Presented by: Nicky Jarvis/Kristian Murden

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	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>High rise At the start of the new financial year a programme to clean bin chutes will be collated this will include replacing hoppers and smoke flaps. Dates are to be agreed.</p> <p>Engagement events for high rise residents are being arranged (dates to be agreed). Work will then commence to install a new intercom, personal address system and sprinklers to high rise across the City via a planned programme of works. Details about the communication system are attached.</p> <p>Damp and mould Compared to last year the number of damp and mould surveys has reduced. The Reduce Mouldy campaign with leaflet and DVD is proving to have an affect with residents taking note of the advice provided. (www.reducemouldy.co.uk)</p>	Information

		<p>Maintaining decency Kitchens and bathrooms continue to be changed across the City through a planned programme of work.</p> <p>Wooden double glazed windows are being upgraded to UPVC across the City as are the old style doors through planned programmes of work.</p> <p>Planned programmes of work are created via the on-going stock condition and EPC surveys taking place around the City.</p> <p>Roofing Planned programme of work to replace some of the clay roofs in the Aspley area to start next financial year.</p> <p>Radon Work has started by installing positive air vents to 250 properties on the list. The concept is to introduce fresh, filtered air into a house at a continuous rate, encouraging movement of air from inside to outside.</p>	
2	Area Regeneration and Environmental Issues	<p>New build</p> <p>Strelley Library/ Stepney Court - The timber frame is now complete and the roof fully up and installed. The windows and curtain walls are being finalised with the building water tight. The next stages of the project will see the mechanical and electrical first fix and internal boarding start.</p> <p>Melbury - This is the 1.39ha site of the former Melbury Primary School. Pre-site investigations have been complete, and NCC are now looking at selling</p>	Information

		the land.	
3	Key messages from the Tenant and Leasehold Congress	<p>My Neighbours, My Neighbourhood – Get Involved at NCH</p> <p>We’re always looking for resident volunteers to work with us to help us improve services. Experience and qualifications are not necessary as we can help residents with everything they need to be successful by offering free training through the Tenant Academy as well as one to one support from the Tenant Involvement Team and local Housing Patch Managers.</p> <p>It’s a great way for residents to give back to their communities and be there for other people who need extra support. There are a variety of opportunities available:</p> <p><u>Communications Panel Volunteer</u> – Help us make sure our newsletters, our website, events and publications are covering the issues that matter most to our customers.</p> <p>Equalities Panel Volunteers – Help us to offer services that meet everyone’s different needs – and help us build strong communities based on mutual respect.</p> <p>Customer Excellence Panel Volunteers – Help us to review our services and work with us to identify ways we can improve.</p> <p>Complaints Panel Volunteers – help us to understand how we’re doing and where we need to improve by making sure we’re dealing with complaints correctly and that our services are fair.</p>	X

		<p>ACE Inspectors – Our tenants and leaseholders can help us to review our services and make recommendations to improve quality of our neighbourhoods. ACE inspectors support the Customer Excellence Panel, by carrying out 'reality checks' on front-line services, such as the Customer Service Centre (CSC) and our housing officers and reception areas. Their work ranges from conducting mystery shopping to judging 'best garden' competition.</p> <p>Street and Block Champions - We're looking for people who are passionate about where they live, who want to improve where they live, want to give something back to their community, help others and help us improve the housing services for them and their neighbour's.</p> <p>Being a Street or Block Champion is all about making a difference in their local area. There are lots of ways they can help. Some may only take a short amount of time, others could take a bit longer. As well as making a difference to their local area our Champions will receive free training and mentoring, will be able to meet new people and make friends, develop their skills and enhance their CV.</p> <p>Love Strelley - Planning is soon to begin for the Love Strelley event. The purpose of the event is to welcome new tenants who have recently moved into one of the new build properties at the Cranwell Road development site. The event will be an opportunity to bring new and existing tenants together. Information on a wide range of services will be on hand along with fun and engaging activities for the whole family to enjoy. The Love Strelley Event will be held at some point in February and a date for the event will be set soon.</p>	
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4	Tenant and Residents Associations updates	<p>DADTRA – The TLI Team are currently trying to find the TRA group a new base and are currently awaiting a response from the manager at the Broxtowe Childrens Centre as to see if they have the capacity to allow the group to meet and work from the centre.</p> <p>BELSATRA – The TRA group will be hosting their Energy Saving Advice day on the 13th January from 2pm – 4pm. Nottingham City Homes will be present at this event, providing energy saving advice to local residents</p>	X
5	Area Performance Figures	See attached	X
6	Good news stories & positive publicity		X

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Area report - Aspley, Bilborough & Leen Valley









Generated on: 25 January 2018

AC3-1 Anti-social behaviour

Performance indicator and definition	Target	2017/18			2016/17	2015/16	Latest Note
		Value	Status	Long Trend	Value	Value	
% of ASB cases resolved – Aspley <i>Note: This PI measures the proportion of ASB cases NCH has successfully resolved. Data for this PI is not available by ward and is reported by Housing Office.</i>	99%	100%			99.39%	99.44%	Performance is on target and this shows the real dedication, hard work and commitment of all officers covering wards.
% of ASB cases resolved by first intervention – Aspley <i>Note: This PI monitors how many ASB cases NCH resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.</i>	85%	91.18%			97.37%	95.83%	Performance is above target, which again shows the hard work of our officers in tackling ASB across all wards
Number of new ASB cases – Aspley <i>Note: Data for this PI is only available by Housing Office.</i>		237			525	370	Performance remains strong within the team in terms of tackling a varying type of Anti-Social Behaviour within the Ward. We are currently carrying the highest number of cases Citywide, however we are working closely with our partners in Community Protection to bring successful resolutions in many cases.
Tenant satisfaction with the ASB	85.00%	89.22%			86.53%	73.45%	<i>Customer satisfaction with the ASB service has continued to improve in Q2 2017/18. Current</i>





<p>service</p> <p><i>Note: . Overall tenant satisfaction with the ASB service - The average score (Percentage) for each survey question. Data for this indicator is not available by ward..</i></p>						<p>performance for Q2 2017/18 is 91.11%. Year to date performance is 89.22%</p> <p><i>We are continuing to contact customers by telephone and this has continued to give better quality information about the service provided. 45 Surveys were completed during Q2. The number of surveys completed during in Q2 is lower than Q1 due to capacity to complete the survey, this has been addressed and it is expected that the response rate for Q3 will return to higher levels.</i></p> <p><i>We will continue to have a focus on the frequency of victim contact and quality of information and updates provided to victims, including regular case reviews conducted by Area Housing Managers, we will also place a greater focus on managing expectations in relation to case outcomes, since this is an area where performance dipped in July.</i></p> <p><i>The noise smartphone app continues to receive a positive reception from customers. It is improving the quality of noise nuisance reporting and enables Housing Patch Mangers to quickly assess complaints of noise nuisance and intervene swiftly.</i></p> <p><i>Mediation has been used to address a range of ASB issues. Referrals have covered cases including household noise, loud music, pet nuisance, parking issues and boundary disputes. We separately measure satisfaction with the mediation service and have achieved 100% customer satisfaction in Q2. This service is empowering residents to work together to resolve disputes.</i></p>
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AC3-2 Repairs







Performance indicator and definition	Target	2017/18			2016/17	2015/16	Latest Note
		Value	Status	Long Trend	Value	Value	
% of repairs completed in target – AC - Aspley, Bilborough & Leen Valley <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	93.8%			95.55%	96.01%	Performance is slightly below target in quarter 3 at 95.87%. Performance has seen consistent improvement over each quarter with quarter 1 being 91.6%. We are keeping 98% of all our appointments made and will continue to work to bring further improvements to the day waiting performance.
% of repairs completed in target – Aspley Ward <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	93.77%			95.45%	95.79%	Performance is slightly below target in qtr 3 at 95.28%. Performance has seen consistent improvement over each qtr with qtr 1 being 92.19%. We are keeping 98% of all our appointments made and will continue to work to bring further improvements to the day waiting performance.
% of repairs completed in target – Bilborough Ward <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	94%			95.49%	96.15%	Performance is slightly above target in quarter3 at 96.28%. Performance has seen consistent improvement over each quarter with quarter1 being 91.32%. We are keeping 98% of all our appointments made and will continue to work to bring further improvements to the day waiting performance.
% of repairs completed in target – Leen Valley Ward	96%	92.94%			96.41%	96.47%	Performance is slightly below target in quarter3 at 97%. Performance has seen consistent improvement over each quarter with quarter1 being 89.92%. We are keeping 98% of all our appointments made and will



<p><i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i></p>							<p>continue to work to bring further improvements to the day waiting performance.</p>
<p>Tenant satisfaction with the repairs service</p> <p><i>Note: Data for this PI is only available citywide</i></p>	<p>9.1</p>				<p>9.08</p>	<p>9.1</p>	

AC3-3 Rent Collection









Performance indicator and definition	Target	2017/18			2016/17	2015/16	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>% of rent collected</p> <p><i>Note: This PI measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported city wide.</i></p> <p><i>Trend shows as improving if value is over 100% as arrears are decreasing.</i></p>	100%	101.93%			100.29%	100.25%	<p>The collection rate at the end of the third quarter is ahead of target at 101.93% and shows a significant improvement on the same point last year. The level of arrears continues to reduce as more rent is collected, both the current debit charged and historic debt on rent accounts. The "Rent First" campaign adopted by the team has been successful in mitigating against the impact of the welfare reform measures which continue to affect NCH tenants. These include "bedroom tax", the reduced benefit cap and Universal Credit. The changes announced in the recent budget mean that the roll of of the full Universal Credit service in Nottingham has been delayed until October 2018 and there will be no new claims under the current live service from 1st January. However we are continuing with our plans to support tenants in the lead up to the full roll out with accessing bank accounts, internet use and budgeting skills. We are continuing to work closely with Nottingham Credit Union and an article will be published in the next edition of NCH News detailing the benefits of joining the Credit Union. In addition we are continuing with the Northgate developments, with the initial launch of Task Manager in December. This is helping the team to work more effectively and will be fully operational by the time Universal Credit is fully rolled out, allowing us to manage a larger caseload.</p>
<p>% of tenancies ending due to eviction</p> <p><i>Note: This PI monitors the percentage of tenants being evicted due to rent arrears and is reported citywide.</i></p>	0.43%	0.44%			0.36%	0.43%	<p>We are below target and have carried out less evictions that at this point last year. We have evicted 76 tenants for rent arrears so far this financial year. At the same point last year we had evicted 83. We continue to focus on tenancy sustainment and supporting our tenants who find themselves in financial difficulty.</p>

AC3-4a Empty properties - Average relet time

Performance indicator and definition	Target	2017/18			2016/17	2015/16	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>Average void re-let time (calendar days) – AC - Aspley, Bilborough & Leen Valley</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>	25	24.94			30.45	22.18	See below
<p>Average void re-let time (calendar days) – Aspley Ward</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>	25	30.73			33.64	18.88	<p>The target was not met partly due to the letting of empty properties within Independent Living schemes where demand at times can be limited.</p> <p>General needs properties were let in an average of 27 days</p> <p>The Lettings and Voids team are now co-located in the same office for the first time and this will lead to improved joint working to minimise the time properties remain empty.</p>
<p>Average void re-let time (calendar days) – Bilborough Ward</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>	25	21.44			29	24.84	The target was met during this period

<p>Average void re-let time (calendar days) – Leen Valley Ward</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>	25	31.21			25.35	23.12	<p>The target was not during this period.</p> <p>The Lettings and Voids team are now co-located in the same office for the first time and this will lead to improved joint working to minimise the time properties remain empty.</p>
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AC3-4b Empty properties - Lettable voids



Performance indicator and definition	Target	2017/18			2016/17	2015/16	Latest Note
		Value	Status	Long Trend	Value	Value	
Number of lettable voids – AC - Aspley, Bilborough & Leen Valley <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		28			27	42	See below
Number of lettable voids – Aspley Ward <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		7			13	18	The number remained the same during this period The Lettings and Voids team are now co-located in the same office for the first time and this will lead to improved joint working to minimise the time properties remain empty.
Number of lettable voids – Bilborough Ward <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		19			13	20	The number increased by ten during this period. The Lettings and Voids team are now co-located in the same office for the first time and this will lead to improved joint working to minimise the time properties remain empty.
Number of lettable voids – Leen Valley Ward		2			1	4	The number increased by four during this period. The Lettings and Voids team are now co-located in the same office for the first time and this will lead to improved joint working to minimise the time properties remain empty.

Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.









empty.

AC3-4c Empty properties - Decommissioning

Performance indicator and definition	Target	2017/18			2016/17	2015/16	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>Number of empty properties awaiting decommission – AC - Aspley, Bilborough & Leen Valley</p> <p><i>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</i></p>		0			0	0	See below
<p>Number of empty properties awaiting decommission – Aspley Ward</p> <p><i>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</i></p>		0			0	0	None at present
<p>Number of empty properties awaiting decommission – Bilborough Ward</p> <p><i>Note: This PI shows the number of empty properties which will not be re-let and includes those being</i></p>		0			0	0	None at present

<i>decommissioned and / or demolished.</i>							
<p>Number of empty properties awaiting decommission – Leen Valley Ward</p> <p><i>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</i></p>		0			0	0	None at present

AC3-5 Tenancy sustainment

Performance indicator and definition	Target	2017/18			2016/17	2015/16	Latest Note
		Value	Status	Long Trend	Value	Value	
Percentage of new tenancies sustained - AC - Aspley, Bilborough & Leen Valley <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96.5%	96.81%			94.94%	97.81%	performance exceeds target which is pleasing in uncertain economic times
Percentage of new tenancies sustained - Aspley Ward <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96.5%	96.98%			93.85%	96.44%	Performance is slightly below target, however the team are working hard with partners and other NCH officers to sustain tenancies wherever possible.
Percentage of new tenancies sustained - Bilborough Ward <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96.5%	97.34%			95.27%	99.02%	Performance is slightly below target, however staff are working hard to sustain tenancies where possible. This is in conjunction with partners and other NCH Officers in the Tenancy Sustainment Teams.
Percentage of new tenancies sustained - Leen Valley Ward <i>Note: This PI measures the number of new tenants who are still in their</i>	96.5%	94.23%			98.04%	100%	Performance is only slightly under target, which shows the hard work staff have committed to sustaining tenancies where possible.

tenancy 12 months later.

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APPENDIX 3

Area	Ward	Actual Budget (including carry over from (2017/18)	Schemes Approved	Schemes Committed	Schemes De Committed	Remaining Budget
3	Aspley	£116,001.24	£94,622.04	£94,622.04	£0	£21,379.20
3	Bilborough	£190,855	£0	£0	£0	£110,228.40
3	Leen Valley	£23,001.97	£0	£0	£0	£23,001.97

Address	Request	Reason	Nottingham City Homes Officer	Cost	Approval
Wollaton Vale – Beverley Close, Ingelby Close and Teesbrook Drive	Replace existing timber fencing and upgrade with metal ball finial railings.	We have delivered 2 phases of this project to this estate and the impact has been really successful. The appearance of the estate is much improved.	Leanne Hoban	£80,760.00	Approval

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AREA CLUSTER MEETINGS – HOUSING

REPORT OF CITY HOUSING MANAGERS

CATH STOCKS AND WILL MORRITT

SUMMARY

Area Cluster reviews for Housing, more specifically Nottingham City Homes, took place during September, October and November 2017. The purpose of this report is to share with Area Committees an overview of these meetings and additional feedback on additional questions asked by Councillors.

REPORT DETAIL

The NCH service offer

Creating and maintaining successful tenancies and communities lies at the heart of our vision to create homes and places where people want to live. Since our creation as an Arms' Length Management Organisation (ALMO) of Nottingham City Council back in 2005, we have taken a major role in building communities where people can thrive and feel they belong, now and in the future.

The ground breaking work we do to tackle anti-social behaviour, to support our residents in sustaining their tenancies, collect rents and to develop flagship new developments has been recognised at a national level. Underpinning this is our commitment to delivering the day to day services that our residents rely on – repairs and maintenance, tenancy sustainment, Homelink, lettings, involvement, and tenancy and estate management.

Results from our annual resident survey are testament to our success. Customer satisfaction between January and March 2017 hit over 91% - a record high for an individual quarter – and satisfaction for the year was 89.3%. Residents are satisfied with the ways in which we take their views into account, satisfied with their neighbourhoods, and satisfied that their rents offering value for money, with record scores in all these areas.

Satisfaction with the ASB service was better than target, and we collected more than 100% of the rent due to us (by chasing arrears and outstanding debt). Empty homes were re-let more quickly, and the number of lettable empty properties reached a record low.

This is great news for us as we deliver the final year of our three-year Corporate Plan, and it gives us a solid foundation upon which to build the next. We're proud of our achievements, but we're not resting on our laurels. These are challenging times, and challenging times create great opportunities – opportunities that we're seizing with both hands.

Challenges include:

- Impact of welfare reform on residents
- 1% rent cut
- Loss of homes through Right to buy leading to reduced income
- Funding challenges
- Increasing homelessness
- Reduction in provision of support services
- Increased demand on services.

Successes include:

- Record levels of customer satisfaction
- Best new social housing development in the county – Palmer Court Independent Living Scheme, Lenton
- National awards for tenancy sustainment and equality and diversity
- Building more new homes than any other ALMO in the country – 159 built, 414 under construction, 471 proposed.

The future:

- New Corporate Plan from April 2018
- More joint working with partners
- More joint working internally, to get it right first time and to empower staff and increase resilience
- NCH Enterprises Limited (buying and building homes for market rent, under the brand name LiveNG)
- NCH Registered Provider (enabling us to draw down funding from the Homes and Communities Agency (HCA) to build more affordable homes, which we will own and manage.

Within the Area Cluster meetings, we asked Councillors to share their concerns and priorities. Many of the questions and queries were similar across the different areas and we also had some useful 'local' discussions. In addition to the information we shared within the presentation and reports, additional questions and concerns were answered and responses have been collated to share with Area Committees.

COMMON THEMES CITYWIDE	NCH RESPONSE
Repairs offer and getting it right first time, reducing the need for multiple visits and conflicting information and advice	<p>89% of tenants are satisfied with the way that NCH deals with repairs and maintenance.</p> <p>Getting it 'right first time' is our goal and for colleagues to take ownership of jobs. We now have terms and conditions in place to allow for this, including van stock profiles and training.</p>
Universal Credit preparation and incentivising Credit Union accounts	<p>We are continuing with our preparations for the roll out of Universal Credit, however with a slightly amended time scale due to the delay of the full digital roll out until October 2018. In addition there will be no new UC claims under the live service from this month and therefore we will see a decline in the total number of UC cases being managed by the team. We currently have 402 live cases. We have launched the new facility within Northgate, our housing management system which will allow us to work more effectively and manage a larger caseload, in readiness for the full roll out when we will have more people actually paying rent.</p> <p>The team is continuing to collect data to show which NCH tenants do not have a bank account, access to the internet or confidence in using the internet. We are targeting these households to offer support prior to the roll out of the full service. We are also continuing to work with partners, including the Credit Union, to help tenants to access affordable credit and banking facilities. Members of the Tenancy Sustainment Team are able to set up Credit Union Accounts on behalf of NCH tenants and we cover the £10 set up fee for all those who take up this account. All members of the team have targets for setting up Credit Union Accounts for NCH tenants.</p> <p>Our Head of Rents is meeting with Sam Whitworth, Head of marketing, and Ella Ferris from the Credit Union on 16 January to discuss how we can help to promote the Credit Union. We will look at ways in which we can support NCU with marketing materials and an improved social media campaign. There will be a Rents Week of Action from the 22 January and we will be heavily promoting the use of NCU during this week.</p>

Support with preventing evictions	<p>We know that the cost of evictions is high, both from a financial and social perspective and are committed to reducing evictions which we have been successful in doing year on year, from a high of 442 ten years ago to less than 100 last year. Eviction is only ever considered as a last resort.</p> <p>We have recently introduced an Eviction Prevention Protocol which has been implemented to provide further protection to families and vulnerable adults who are at risk of losing their homes. Multi-agency meetings, which are chaired by NCH are now held fortnightly to discuss all vulnerable tenants at risk of eviction, with partners including Housing Aid, Housing Benefit, Child Services and Nottingham Law Centre. Housing Aid and Child Services are also now conducting joint visits where families are at risk of eviction.</p>
Ability for NCH to manage and maintain other social housing in the area	<p>We are currently in the process of extending our PA (ASRA) contract to manage and maintain a further independent living scheme within St Ann's, this in addition to the properties we currently manage on their behalf. We provide Homelink to 13 RSL partners in the City as well as Nottingham on Call services to 16 other organisations in the locality. In addition we provide out of hour call handling services to Tuntum housing, Enviro Energy and Robin Hood Energy.</p> <p>Construction Repairs & Maintenance have established a Commercial team to complete works that would sit outside the traditional work streams covered. This team has been established to generate growth and additional income through new work streams such as Schools, market and private rent properties, new build projects etc.</p> <p>We continue to identify opportunities for new business wherever we can, dependent on commercial opportunities.</p>

<p>Buying private voids and purchasing scattered Registered Provider stock</p>	<p>NCH Enterprises Limited (NCHEL) is enabling us to buy and build home for market rent, under the brand name Living and we currently have 92 market rented properties.</p> <p>NCH Registered Provider will enable us to draw down funding from the Homes and Communities Agency (HCA) to build more affordable homes, which we will own and manage.</p> <p>Through our subsidiary company NCHEL, we have recently acquired 50 dispersed properties for homeless accommodation and we are planning to purchase a further 50 properties following NCC borrowing approval.</p>
<p>Case responses and prompt updates from Asset Management</p>	<p>Asset Management have reviewed internal processes and are having Quarterly performance meetings with the Customer Relations Team to discuss overall performance/Members casework/training/quality responses/ first time resolution for Asset enquiries. This has already had a positive impact, with Asset management responding to 100% Cllr enquires within set timescales for December 17.</p>
<p>Support of Tenant and Resident Associations (TRAs) and increasing access for Councillors through other involved customers, e.g. the Block and Street Champion initiative</p>	<p>We are committed to supporting and empowering TRAs to ensure that they are able to sustain themselves but also recognise that TRAs are not the best solution in every area and are looking at different ways of engagement with our tenants and residents.</p> <p>We will share details of Block and Street Champions with Councillors to support with engagement and consultation. Increasing uptake and developing great links with our newly formed Block and Street Champions is an initiative within our Team Plan. Establishing closer working relationships with Housing Patch Managers (HPMs) and Ward Members, helping to create great places to live as well as ensuring increased neighbourhood satisfaction and opportunities to get involved.</p>

<p>Increasing partnership working with Registered Providers to tackle shared challenges</p>	<p>Continuing to improve partnership working with other Nottingham Social Housing Providers is a priority for us over the coming year. This will include supporting work linked to the Nottingham Standard to improve the overall quality of service from social housing providers to ensure increased neighbourhood satisfaction. We are members of Nottingham Social Landlords Forum and regularly attend meetings.</p>
<p>Targeted work to support tenants with downsizing and freeing up family size accommodation</p>	<p>We currently offer Band 2 priority for tenants who are downsizing and releasing two bedroom houses as these are in high demand. We have a Rightsize team to specifically support tenants who want to downsize, and our Tenancy Sustainment Team carry out targeted work. However as we are giving priority to offering accommodation to homeless families to support with the homeless crisis, this means that there are less properties to assist with downsizing. We are promoting mutual exchanges to mitigate some of this impact as well as the option of taking in a lodger.</p>
<p>Management of ASB and links with police. This was specifically with regards to police support with regards to drugs cases</p>	<p>Preventing and tackling anti-social behaviour and criminality through a victim focused approach is a priority for us. It is central to achieving our goals set out in our Corporate Plan and in contributing to city wide objectives set out in the wider Nottingham Plan and Nottingham Crime and Drug Partnership Plan 2015-20.</p> <p>Customer satisfaction with the ASB service has continued to improve. Current performance for Q2 2017/18 is 91.11% exceeding the target of 85%. Year to date performance is 89.22%. This is currently our best ever performance.</p> <p>As a partnership, NCH, Nottinghamshire Police and Community Protection recognise the impact of drugs and associated crime and anti-social behaviour on our estates and are committed to tackling drugs on estates. The numbers of drug-related warrants referred to NCH from the Police has declined and we are working to understand this and ensure appropriate priority is given to tackling drugs as feedback suggests that drug-related activity is still a priority for tenants living in the neighbourhoods.</p> <p>Neighbourhood Policing Inspectors (NPI's) have a certain amount of autonomy for policing decisions within their own areas and will prioritise competing issues. We would encourage Councillors to report drug concerns to local NPIs.</p>

<p>More regular information on breakdown of ASB cases</p>	<p>We are amending the Area Committee report to include a breakdown of ASB data by Ward.</p>
<p>Management of alleyways and untidy gardens</p>	<p>Improving management of alleyways and untidy gardens is a priority for us over the coming year and a focus in our new Corporate Plan. We recently held an Estates Improvement Workshop with partners, including Community Protection, to discuss the issues on our estates and new ideas to resolve these. We will be creating management tools for HPMs to ensure that we meet our goal of 5 star estates, as set out within the new Corporate Plan.</p> <p>We are planning a Spring Clean initiative where we will hold week long “spring cleans” on each estate, targeting areas for deep cleaning, encouraging TRAs and Block and Street Champions to be involved, and encouraging all tenants to spring clean their homes and gardens at the same time.</p>
<p>Garden Assistance</p>	<p>We recognise the value of this service and conducted a quality assessment during October 2017 to determine the quality of the Garden Assistance service and the satisfaction of service users.</p> <p>We have discussed the decline in quality of service with Neighbourhood Services and have referred our concerns the NCH/NCC Housing Partnership Forum to agree improvement to the service</p>

<p>Parking issues</p>	<p>Parking continues to be the biggest cause of concern in their neighbourhood for our tenants. We held a Parking Workshop with partners last year to explore the different issues within different estates, and ways in which we can tackle these issues. Different options are appropriate depending on the issue and we have had some successes working with Traffic to put in permit schemes and double yellow lines, as well as some Environmental works to creating parking areas. We are currently working to put in place a permit scheme at the Woodlands where parking is a particular concern as well as access for Emergency vehicles.</p> <p>A hard-standing/driveway pilot is going to be trialled this year for a limited number of tenants whereby we will offer the opportunity for a dropped kerb and hard-standing, with the tenant repaying via a weekly payment arrangement. We are currently developing the criteria for this pilot.</p>
<p>Trees</p>	<p>Processes are in place in agreement with Tree Services to ensure that a quick response is received when enquiries relating to tree issues are raised. A number of site visits have taken place since September with HPMS and Tree Services Officers to identify concerns and agree resolutions.</p> <p>However we have some concerns with regards to value for money as we cannot evidence that the total HRA funding is being spent on HRA estates. A report is being prepared to take to the NCH/NCC Housing Partnership in early February.</p>
<p>Consistency of front line staff managing cases</p>	<p>We receive some excellent feedback from customers and Councillors with regards to case management from our HPMS. We're currently delivering a project to increase resilience across our citywide team of Housing Patch Managers. The project has been developed in response to increasing responsibilities for HPMS, reduced agency support, and the implications of reduced budgets, fewer staff, and increasing patch sizes.</p> <p>We're looking to provide extra training and support to make sure that HPMS are engaged in and aware of issues in the sector, the city and their patch. We're also seeking to make sure that they are equipped with the relevant tools, skills and knowledge to respond appropriately to challenging cases, and that they are empowered to make positive changes as appropriate.</p>

	AREA SPECIFIC ISSUES/CONCERNS	NCH RESPONSE
Area 1	Increasing access to advice sessions in Bulwell	<p>NCH Tenancy Sustainment Team provides a weekly drop-in advice service at Bulwell JobCentre Plus on Friday mornings. This is specifically to assist tenants transferring to Universal Credit, but is also available to support other tenants. Details of this session have been provided to Cllrs to promote with residents.</p> <p>Tenancy Sustainment Officers are able to carry out home visits to support tenants who need help and can also pre-arrange appointments at Bulwell Riverside.</p>
	New build in Knight's Close to be completed prior to Election in May 2019	We have noted the requirement to complete works by May 2019. We are currently revising the programme which will be shared with local Councillors once it is complete.
	Decent neighbourhoods – noted some great improvements to some of the bungalows in Bulwell but there are some gaps	We continue to work on a rolling programme of works in neighbourhoods. We would encourage Ward Members to share suggested scheme improvements to HPMs so that these can be added to advance plans, helping schedule work going forward.
Area 2	Management of the new build sites in Bestwood	Concerns on this specific site were fed back and are now resolved. To address this going forward, all information on new build sites is included within the Councillor e-bulletin and the New Build team has a dedicated team member to contact Councillors in areas where we are working, both in advance and throughout the project.
Area 3	None area specific	

Area 4	Purchase of potential private rent properties in Lenton area to reduce the impact of current HIMO lettings	NCH Enterprises Limited is enabling us to buy and build homes for market rent, under the brand name Living and we currently have 92 market rented properties. We will continue to consider purchase of properties to improve areas and increase the number of NCH owned homes. Our HPMs are also attending training with NCC Safer Housing Team to highlight rogue landlord activities and identify what they can look out for.
Area 5	Impact of an increased number of private rented properties in Sherwood and Carrington	Further to the comments made by Councillor Urquhart at the Area Cluster meeting, we are working closely together with her as the local Councillor, and in her role as portfolio holder. She is contacting other housing providers in the area (including private landlords) to ensure that landlord standards are similar to NCH. As a commercial proposition NCH are able to provide management services which are already in place in other areas of the city. Any private properties we identify on our estates which are being poorly managed are referred to Community Protection for action. We also link in with the Safer Housing Team where there are concerns about standards within the property.
	Area development around Perry Road	A site visit has been carried out in partnership with the police, prison service and Cllrs. We are now developing option proposals.
Area 6	None area specific	
Area 7	None area specific	
Area 8	Opportunity for further development sites in Clifton area	We are currently reviewing the garage sites and looking at opportunities for development.

Appendix 1 – Area Cluster report

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Housing cluster presentations
September/October 2017
Information pack



Area 3 – Aspley, Bilborough and Leen Valley



The NCH service offer

Creating and maintaining successful tenancies and communities lies at the heart of our vision to create homes and places where people want to live. Since our creation as an Arms' Length Management Organisation (ALMO) of Nottingham City Council back in 2005, we have taken a major role in building communities where people can thrive and feel they belong, now and in the future.

The groundbreaking work we do to tackle anti-social behaviour, to support our residents in sustaining their tenancies, collect rents and to develop flagship new developments has been recognised at a national level. Underpinning this is our commitment to delivering the day to day services that our residents rely on – repairs and maintenance, tenancy sustainment, Homelink, lettings, involvement, and tenancy and estate management.

Results from our annual resident survey are testament to our success. Customer satisfaction between January and March this year hit over 91% - a record high for an individual quarter – and satisfaction for the year was to 89.3%.

This is an overview of the services we deliver in the wards in your area. We hope you find it useful.

Overview

	Aspley	Bilborough	Leen Valley
Number of NCH tenanted properties	2983	2731	591
Number of NCH leasehold properties	16	37	11
Number of independent living schemes	Keverne Close	Baythorne Road Bramley Green Foxton Gardens Mordon Close Stanwick Close	Naburn Court Orchard Court
Tenants' and Residents' Associations	Bells Lane and Aspley TRA (BELSATRA) Broxtowe Community Club	Denewood and District Tenants and Residents Association (DADTRA) Friends United Network Foxton Gardens	New Whitemoor TRA Southwold Tenants and Residents (STAR) Windmill Community Garden
Void (empty property) rate	1.51%	1.03%	1.69%
Number of voids (empty properties) at 31/8/17	45	43	10
Number of untidy gardens	46	1	0
New Build sites	Oakford Close, 21 bungalows and a communal facility Strelley, 37 flats and a library	Cranwell Road houses, flats and bungalows now complete	
Caretaking service offer	NCC independent living – Keverne Close	Independent living – Stanwick Close, Bramley Green, Willow Cottages NCC independent living – Foxton Gardens	Independent living – Orchard Court, Naburn Court
Number of repairs per property per month	0.32	0.35	0.33
Number of ASB cases, year to date	117	22	2
ASB hotspots	Four ASB cases at the top end of Lindfield Road - three general ASB/noise nuisance and one garden case. All relevant action is being taken.		Kennington Road has a group of youths which hang around and intimidate some of the residents, although there have been no new reports for a few months.

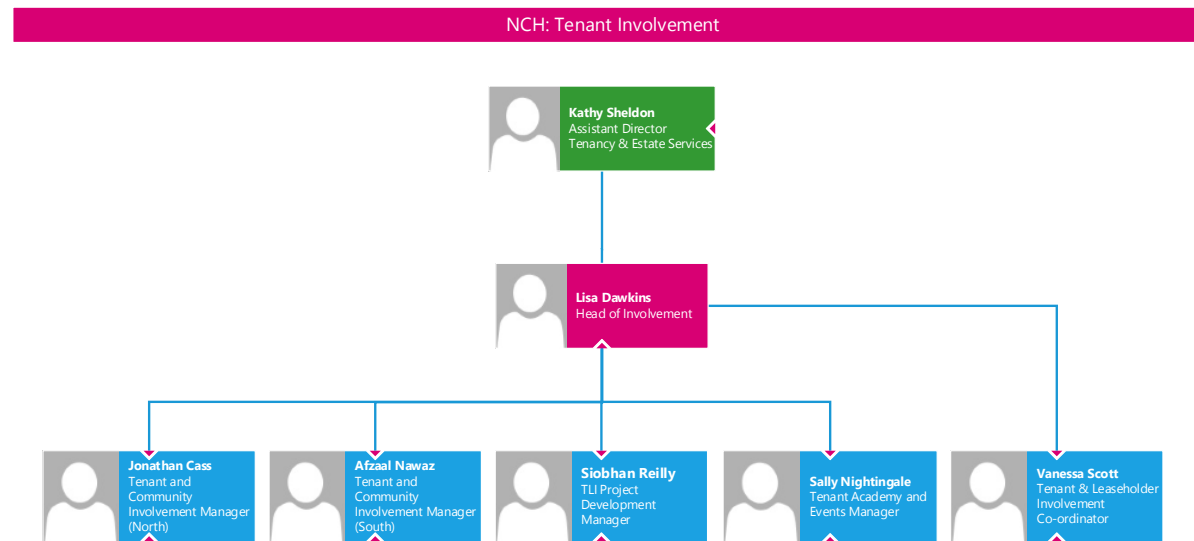
			<p>The Ainsley Estate has motorbikes and cars speeding around causing a noise and nuisance.</p> <p>There is a mobile CCTV in both locations, although it's not monitored on a daily basis. We have discussed moving the cameras with the Neighbourhood Action Team, as the group of youths on Kennington Road have moved slightly out of sight of the camera, and the camera on the Ainsley Estate has outstayed its time in its present location.</p> <p>The Police, PCSOs, CPOs and NCH do regular patrols in both areas to ensure any new incidents are addressed as appropriate.</p>
Number and type of capital investment programmes		<p>Garage demolition – Brindley Road.</p> <p>Bracebridge Drive – Communal painting.</p>	
Average rent arrears	£316.84	£223.38	£276.78
Number of evictions April to August 2017	6	3	2
Number of households potentially affected by UC	1430	1208	243

TLI changes

As a result of budget pressures, the Tenant and Leaseholder Involvement (TLI) Team has reduced from nine members of staff to six. There are now just two Tenant and Community Involvement Managers, covering the north and south of the city and focusing on grass roots involvement, the recruitment and support of community volunteers, event delivery and project management.

The Tenant Academy and Events Manager is responsible for the delivery of the Tenant Academy plus the Tenant and Leaseholder Awards in March, the Fun Day in September and the Garden Competition in November.

The Project Development Manager is responsible for delivering Fit in the Community and other involvement projects, and identifying external funding streams.



Recruiting involved resident volunteers who want to make a difference in their neighbourhoods and to support the scrutiny and development of NCH services is being done via the new Street and Block Champion initiative - we have already recruited around 50 new volunteers. This initiative is closely linked with the Clean Champions, and gives us a much more flexible and accessible route to involvement for all.

Universal Credit

The rollout of Universal Credit (UC) continues to affect NCH residents; we have had a total of 434 cases to date, with 354 currently live. We will transition to the full UC service from June 2018, when we will see a significant increase in the number of claimants.

All new UC claimants are referred to a rent account manager or tenancy sustainment officer for support and advice. We also help residents with applications for discretionary housing payments (DHPs) if they're under-occupying their property. If a resident is in significant rent arrears or has a vulnerability that may impact upon their ability to pay their rent, we apply for a direct payment from the Department for Work and Pensions (DWP) to make sure that rent payments are maintained.

The Rents Team currently has three Rent Support Officers; two focus on pre-tenancy work, and one on Universal Credit, and all work closely with the DWP and other partners. We're keen to stay proactive in our approach to Universal Credit, and we're rolling out UC Actions Days in areas that we have highlighted will be most affected. We recently piloted an Action Day at The Woodlands in Radford, and completed almost 300 visits.

We are keen to be approachable and visible, particularly at this difficult time for residents.

HPM role – empowerment and resilience

We're currently delivering a project to increase resilience across our citywide team of Housing Patch Managers (HPMs). The project has been developed in response to increasing responsibilities for HPMs, reduced agency support, and the implications of reduced budgets, fewer staff, and increasing patch sizes.

We're looking to provide extra training and support to make sure that HPMs are engaged in and aware of issues in the sector, the city and their patch. We're also seeking to make sure that they are equipped with the relevant tools, skills and knowledge to respond appropriately to challenging cases, and that they are empowered to make positive changes as appropriate.

Citywide summary

Customer satisfaction across the board improved last year. Our residents are satisfied with the ways in which we take their views into account, satisfied with their neighbourhoods, and satisfied that their rents offering value for money, with record scores in all these areas.

Satisfaction with the ASB service was better than target, and we collected more than 100% of the rent due to us (by chasing arrears and outstanding debt). Empty homes were re-let more quickly, and the number of lettable empty properties reached a record low.

This is great news for us as we deliver the final year of our three-year Corporate Plan, and it gives us a solid foundation upon which to build the next. We're proud of our achievements, but we're not resting on our laurels. These are challenging times, and challenging times create great opportunities – opportunities that we're seizing with both hands.

Anti-social behaviour (ASB)

Breakdown by type

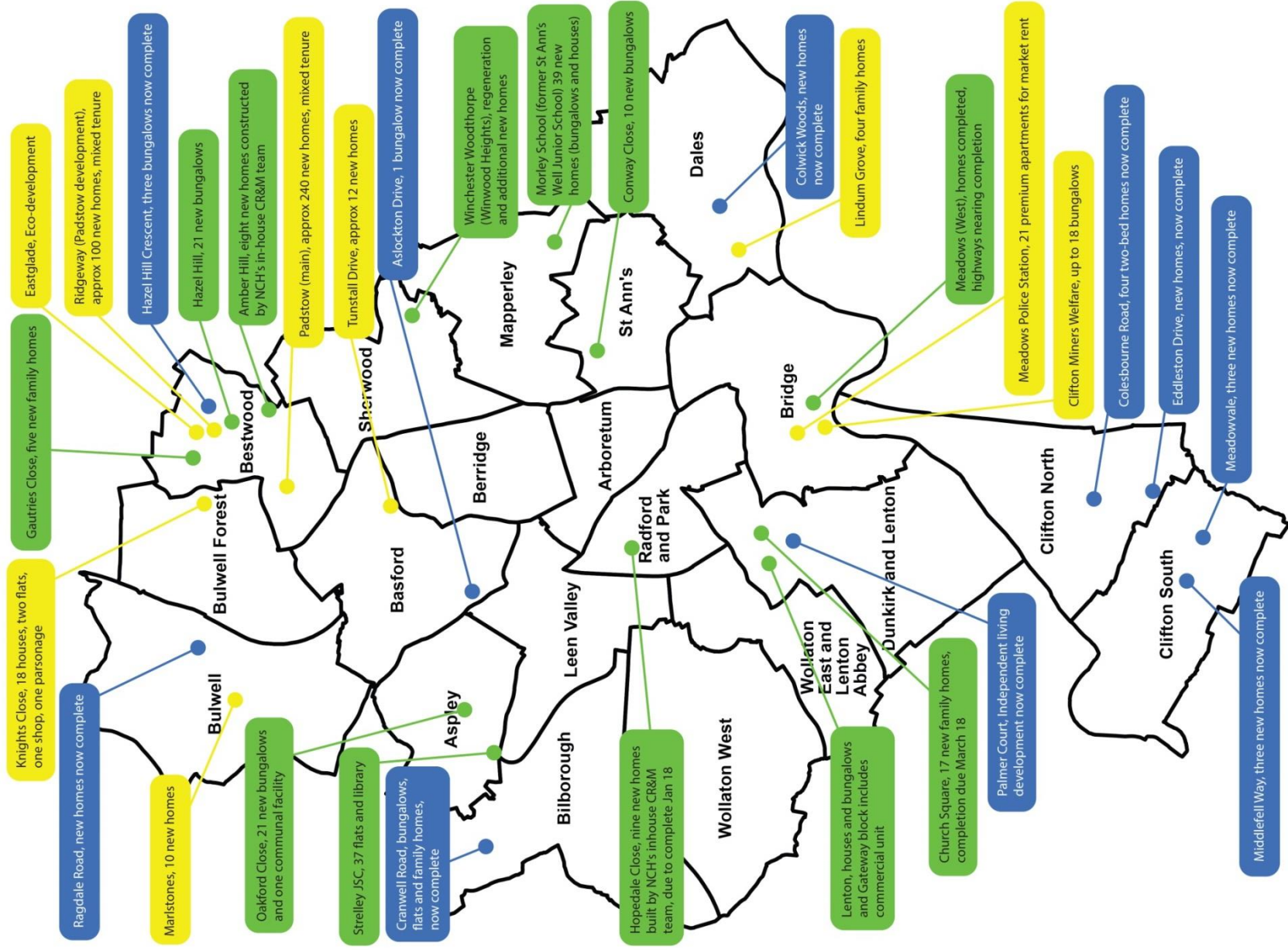
April to August 2017

Aspley		Bilborough		Leen Valley	
Case Type	No.	Case Type	No.	Case Type	No.
Alcohol related	0	Alcohol	0	Alcohol	0
Begging	0	Begging	0	Begging	0
Criminal Behaviour / Crime	4	Criminal behaviour/ crime	0	Criminal behaviour/ crime	0
Domestic Abuse	7	Domestic abuse	1	Domestic abuse	0
Drugs/Substance Misuse/Drug Dealing	7	Drugs/substance misuse/drug dealing	1	Drugs/substance misuse/drug dealing	0
Garden Nuisance (Untidy Gardens)	46	Garden nuisance	1	Garden nuisance	0
Hate-Related Incidents	3	Hate related incidents	1	Hate related incidents	0
Litter / Rubbish / Fly-Tipping	2	Litter/rubbish/fly tipping	1	Litter/rubbish/fly tipping	0
Misuse of Communal Area or Loitering	1	Misuse of communal areas	0	Misuse of communal areas	0
Noise	21	Noise nuisance	6	Noise nuisance	1
Nuisance from vehicles	0	Nuisance from vehicles	3	Nuisance from vehicles	0
Pets and Animal Nuisance	3	Pet and animal nuisance	1	Pet and animal nuisance	0
Physical Violence	2	Physical violence	0	Physical violence	0
Prostitution/sexual acts/kerb crawling	0	Prostitution/sexual acts/kerb crawling	0	Prostitution/sexual acts/kerb crawling	0
Staff abuse	2	Staff abuse	0	Staff abuse	0
Vandalism and Damage to Property	2	Vandalism and damage to property	3	Vandalism and damage to property	1
Verbal /Harassment/Intimidation/Threat	17	Verbal/harassment/intimidation/ threat	4	Verbal/harassment/intimidation/threat	0
Total	117	Total	22	Total	2

BUILDING A BETTER NOTTINGHAM

Creating homes and places where people want to live

New build



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West Area Committee – 14th February 2018

Title of paper:	Ward Report	
Director(s)/ Corporate Director(s):	Andrew Errington Director of Community Protection	Wards affected: Aspley, Bilborough and Leen Valley
Report author(s) and contact details:	Liam Searle, Neighbourhood Development Officer – Aspley Ward 0115 8733738 – liam.searle@nottinghamcity.gov.uk Lylse-Anne Renwick, Neighbourhood Development Officer – Bilborough Ward 0115 8764488 – lylse-anne.renwick@nottinghamcity.gov.uk	
Other colleagues who have provided input:	Gursharan Nijran – Senior Neighbourhood Development Officer – gursharan.nijran@nottinghamcity.gov.uk	
Date of consultation with Portfolio Holder(s) (if relevant)	Councillor Graham Chapman 12 th November 2015	
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		X
Schools		
Planning and Housing		
Community Services		X
Energy, Sustainability and Customer		
Jobs, Growth and Transport		X
Adults, Health and Community Sector		X
Children, Early Intervention and Early Years		X
Leisure and Culture		X
Resources and Neighbourhood Regeneration		X
Summary of issues (including benefits to citizens/service users): This report focusses on current priorities and issues facing the two wards within Area 5 and gives details of forthcoming events and activities. It also highlights the latest issues now being addressed through regular Neighbourhood Action Team (NAT) meetings.		
Recommendation(s):		
1	To note the progress on Ward priorities and other supporting information including the issues being addressed by each Neighbourhood Action Team, and upcoming opportunities for citizens to engage (Appendix 1 & 2)	

1 REASONS FOR RECOMMENDATIONS

- 1.1 Each Ward has agreed priorities which link to the City Council's current ambitions contained in the latest City Council Plan 2015 - 19. Actions for each priority are developed and led by appropriate service teams and partnerships. These priorities are updated for each Area Committee, taking into account discussions at NAT meetings and various groups and activities involving Councillors, residents, and local groups.
- 1.2 The events and activities detailed in the report take account of the work undertaken by Neighbourhood Development Officers (NDOs), with partner organisations, within

the wards. It shows a range of activity in place across neighbourhoods to improve social cohesion and tackle priorities at a ward and area level.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Each Ward manages a set of priorities and key issues through regular meetings of the NAT. These meetings are led by Neighbourhood Development Officers (NDOs) and supported by core partners including: Nottingham City Homes (NCH), Neighbourhood Policing, Community Protection, Early Help, City Services/Waste Management, Fire and Rescue Services, Employment and Skills, and Health.
- 2.2 Ward Councillors are also invited to participate in these meetings.
- 2.3 Ward priorities are identified through a range of sources including: Citizens, Councillors, Partners, and Officers and current issues will be updated for each area committee.
- 2.4 Area Committee Chairs will be invited to review the latest Ward Reports to ensure that the format is accessible for Councillors and community representatives and that there is sufficient consistency across all areas.
- 2.5 The current individual Ward priorities, Key Issues, and Opportunities for Engagement for Berridge and Sherwood are shown in Appendices 1 and 2 respectively and will be updated for each Area Committee.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 None

5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

- 5.1 None

6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

- 6.1 None

7 EQUALITY IMPACT ASSESSMENT

7.1 An EIA is not required as this is not a new or changing policy, service or function. Appendix 1 and 2 highlights forthcoming opportunities for citizens to engage in events and activities in their neighbourhoods

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

8.1 None

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

9.1 None

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Appendix 1 – Aspley Ward Report

Neighbourhood Nottingham

Priority	Progress since last area committee (20 th September 2017)	Lead
Tackling ASB, drugs and criminal damage	<ul style="list-style-type: none"> • Continued partnership working through local Neighbourhood Action Team and targeted operations to reduce crime and ASB in the area. • Secured targeted outreach funding to commence Feb 2018 with additional support from lead body. • Mobile CCTV camera continues to be deployed rapidly to hotspot areas. • Aspley Youth Network to be intergrated into Bilborough Youth Network. This will promote cross boundary intelligence and improved partnership working. • Councillors have funded mobile boxing sessions aimed at young residents across the ward. The sessions are dynamic and can be deployed extremely quickly in any area to target groups of hard to engage young people. • Hate crime sub group formed to create engagement plan for local youth sessions. The plan aims to raise awareness of hate crime in local young people through educational and interactive sessions. • Further sessions free drugs and synthetic cannabinoid sessions planned for local parents and partners to educate on spotting symptoms of use and available referral paths and support agencies. 	NDO NOM Community Protection
To improve the infrastructure of the area and alleviate ongoing parking and	<ul style="list-style-type: none"> • Work to commence on improving traffic safety at the Bells Lane/Nuthall Road roundabout. • Work commences 24/02/2018 on installation of parking 	NDO Highways

traffic issues	bays at Broxtowe Lane <ul style="list-style-type: none"> • Work commences March/April 2018 on installation of parking scheme on Allendale Road • Survey to be carried out March 2018 to establish feasibility of parking scheme at Tilbury Crescent 	
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Safer Nottingham

Priority	Progress since last area committee (20 th September 2017)	Lead
To reduce ASB through installing CCTV. Monitor outcomes	<ul style="list-style-type: none"> • CCTV installed on Commercial Road - 95% reduction in fly tipping and anti-social behaviour since then. 	Police Neighbourhood Management
To raise awareness of domestic abuse by informing residents of the White Ribbon campaign and provide advice & support to women.	<ul style="list-style-type: none"> • Stall held Bulwell Riverside on November 24th: <ul style="list-style-type: none"> ▪ 170 people engaged with. ▪ 200 white ribbons given away ▪ 2 referrals directly to women's aid ▪ Referral to the drop in. ▪ 3 cases of advice & support provided to relatives/friends of victims. ▪ 150 purple bells given away 	Domestic Violence Sub Group & NDO

Families Nottingham

Priority	Progress since last area committee (20 th September 2017)	Lead
Embed Family Support Strategy via use of Family Support Pathway at a Ward Level	<ul style="list-style-type: none"> Ongoing, monthly review carried out at the NAT. 	Children and families
Increase awareness of the impact on children and young people of domestic violence through engagement and education	<ul style="list-style-type: none"> Sexual violence and domestic violence sub working group has been created through the NAT. CDP lead now fed into the working group and services to be advertised at local events 	CDP NDO Youth and Play
Review approaches to delivering services for Children and young people living within the Aspley Ward	<ul style="list-style-type: none"> Sub group formed to identify gaps in provision. Lead body funding identified and provided for targeted outreach services. Working group created with Youth and Play, NDO and local providers to create engagement plan and identify potential funding opportunities. Aspley to be included in the Bilborough Youth Network. 	Youth and Play NDO Lead Body

	<ul style="list-style-type: none"> Ongoing youth provision is reviewed monthly through the Aspley NAT to allow the offer to shift in line with increased demand, changing ASB hotspots or local intelligence 	
Launch a local subsidised kitchen through 'FareShare' to promote healthy eating to local families and residents.	<ul style="list-style-type: none"> Staff identified through local enterprise volunteers. Possible venues have agreed to support including Nottingham Gymnastics club at Denton Green Training Centre and St Marthas Church. 	NDO Evolve CIC

Health Nottingham

Priority	Progress since last area committee (20 th September 2017)	Lead
Increase physical activity in the ward	<ul style="list-style-type: none"> New community activation officer is imbedded with local NAT to identify need Broxtowe Park provision has been taken over by local community enterprise Evolve CIC. Weekly sport and activity sessions now scheduled to commence on the park from Feb 2018. Including football, BMX, boxing, couch to 5k, athletics and various other accessible sessions Taster YMCA sport sessions to be included in local 2018 events to increase participation in available activities 	Neighbourhood Management GOGA
Support activities and services for the elderly to combat loneliness and isolation	<ul style="list-style-type: none"> New Community Activation officer linking with local Church, YMCA and supported accomadation to provide bespoke sporting sessions including boxing, walking and jogging. 	Age friendly Nottingham/Neighbourhood Management

	<ul style="list-style-type: none"> YMCA over 50's football to be advertised locally 	GOGA YMCA
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Working Nottingham

Priority	Progress since last area committee (20 th September 2017)	Lead
Deliver employment and training support to help residents into work through improved partnership working.	<ul style="list-style-type: none"> Monthly employment and skills meeting has identified the need for a local jobs fair in 2018. Venues to be explored and partners consulted regarding potential dates Employment trailer to be deployed at ward walks throughout 2018 Local tradecraft and employment event to run at St Marthas Church summer and winter 2018 to encourage small business interest. Local employment and training opportunities advertised through social media and local events and youth sessions 	Rebalancing the North NDO

Key current issues

- 3G cameras installed at Whitwell Close to tackle abandoned property being used for ASB and drug related activities.
- Off road motorbikes causing ASB across Broxtowe Country Park

- ASB continues around Aspley Library and nearby fast food restaurants
- Aspley is currently a city hotspot for hate crime
- Shortfall in volunteers for local foodbank

Opportunities for citizens to engage – Forthcoming dates of events and activities.

- **Ward Walk** – Broxtowe - 29th January 10am – 12.
- **Community Event** – Easter Fun Day– Saturday 31st March 12-3pm

Appendix 1 – Leen Valley Ward Report

Neighbourhood Nottingham

Priority	Progress since last area committee (20 th September 2017)	Lead
Promote interest in Tenants and Residents groups and Friends Groups	<ul style="list-style-type: none"> • Southwold Tenants and Residents – STAR (early stages) • Friends of Melbourne Park • New Whitemoor Tenants and Residents (residents involved) • Beechdale Local Action Group (regular meetings) • Ainsley Residents 	NDO
Redevelopment of Beechdale Baths	<ul style="list-style-type: none"> • Site now been fully cleared and ready for new development. Awaiting confirmation of new development. Local residents to be informed when possible. 	Regeneration
Bobbers Mill and Wilkinson Street sites – flood alleviation works	<ul style="list-style-type: none"> • Awaiting development opportunity 	Regeneration
Development of former Government land at Chalfont Drive	<ul style="list-style-type: none"> • Existing residents continue to voice concern at the long term redevelopment of the Chalfont Drive area and the various issues which affect their quality of life. 	Planning
Melbourne Park developments	<ul style="list-style-type: none"> • Possible opportunity to let park out for youth football development. 	Parks
Identify solutions for derelict and undeveloped sites	<ul style="list-style-type: none"> • PZ Cussons Site, off Wilkinson Street • Bobbersmill site • Ascott Drive – NCHA scheme nearing completion • Beechdale Baths – awaiting development propo 	Regeneration Planning
Improve parking around schools to reduce all day parking	<ul style="list-style-type: none"> • Lambert Close Traffic Regulation Order approved 	Traffic Management

Robert Shaw Playing Fields site	<ul style="list-style-type: none"> • Gaps in palisade fencing repaired • Further consultation with local residents planned for early 2018 	NCC
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Safer Nottingham

Priority	Progress since last area committee (20 th September 2017)	Lead
Reduce crime and Anti-social behaviour	<ul style="list-style-type: none"> • Further funding secured for targeted outreach in the Kennington Road area • Leen Valley included in Evolve CIC outreach boxing program scheduled for Feb/March/April 2018 	Police Neighbourhood Management Evolve CIC

Families Nottingham

Priority	Progress since last area committee (20 th September 2017)	Lead
Sustain existing weekly youth group on Whitemoor estate – look to engage more with young people from Ainsley estate	<ul style="list-style-type: none"> Numbers have increased. And current venue does not have sufficient space to allow for development of group. New venues urgently required 	Youth and Play
Vine Community Centre – promote activities to support eastern European families	<ul style="list-style-type: none"> Management / administration capacity has been renewed enabling funding bids to be developed 	NDO
Improve provision for toddlers at Kennington	<ul style="list-style-type: none"> Consultation carried out, results now with Parks for development 	Parks

Health Nottingham

Priority	Progress since last area committee (20 th September 2017)	Lead
Reduce Cardio-Vascular Disease	<ul style="list-style-type: none"> Numbers have increased. And current venue does not have sufficient space to allow for development of group. New venues urgently required. 	Children and Families
Increase physical activity in the ward	<ul style="list-style-type: none"> Community Activator working with NAT and NDO to identify needs and create action plan 	Neighbourhood Management GOGA

Working Nottingham

Priority	Progress since last area committee (20 th September 2017)	Lead
Organise 2 events in 2017 at Southwold Primary school to promote jobs and training opportunities for local residents.	<ul style="list-style-type: none">• Coffee morning Hub – Tuesday 28th February (two more between March – October 2018). Groundwork jobs trailer and team supported launch event.	

**Key current issues
(3-5 issues)**

- 3G cameras installed at Ryland Gardens subway and Bridgeway Centre (ASB and drug related activities)
- Off road motorbikes causing ASB across the Meadows
- Beauvale Road – State of certain properties – General untidiness
- Challenges around ASB progressing to criminal activity amongst young people.

Opportunities for citizens to engage – Forthcoming dates of events and activities.

- **Local Action Group meeting** – Sherwood Rise – Wednesday 31st January 6.30pm at The Polish Centre.
- **Ward Walk** – Sherwood Rise (Haydn Rd – Valley Rd) – Wednesday 31st January 10.30am – 12.
- **Community Event** – Hyson Green Youth Club – Wednesday 21st February 12-4pm for families 5-8 for young people

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Appendix 2 - Bilborough Ward Report

Safer Nottingham

Priority	Progress since last area committee	Lead
To promote Nottingham Alert and Neighbourhood Watch schemes in the Ward	<ul style="list-style-type: none"> • Areas which are identified as ASB/Crime Hotspots were leafleted in December with the view of setting up Neighbourhood Watch Schemes. Once the individuals identified who are interested in Neighbourhood Watch Scheme the Police and NDO will arrange a meeting. 	Police Community Protection
Reduce Crime/Antisocial Behaviour and Violence	<ul style="list-style-type: none"> • Year to date (YTD) all crime has increased in the ward there were 956 incidents in 2016/17, compared to 1177 incidents in 2017/18 and increase of 221, and increase of 23%. • Victim Based Crime has increased in the ward (YTD). There were 817 incidents in 2016/17, compared to 1020 in 2017/18, an increase of 203 incidents. This is a 25% increase. • Criminal Damage has increased in the ward (YTD). There were 134 incidents in 2016/17, compared to 201 incidents in 2017/18, an increase of 67 incidents (50% increase). • Theft has increased in the ward (YTD). There were 138 incidents in 2016/17, compared to 158 in 2017/18, an increase of 20 incidents (14% increase). • Violence has increased in the ward (YTD). There were 309 incidents in 2016/17, compared to 361 incidents in 2017/18, an increase of 52 incidents (17% increase). • Domestic Violence has increased in the Ward. There were 127 incidents in 2016/17 compared to 135 incidents in 2017/18, an increase of 8 incidents (6% increase). The NAT team are raising awareness of domestic abuse by informing residents of the White Ribbon campaign, lip balms with the domestic violence information was distributed at the Bilborough Christmas Lights event. • There has been a decrease in Antisocial Behaviour incidents in the Ward. There were 680 incidents in 2016/17 compared to 594 incidents in 2017/18, a reduction of 86 incidents (13% reduction). • There has been a decrease in Noise Nuisance in the Ward. There were 220 incidents in 2016/17 compared to 175 incidents in 2017/18, a reduction of 45 incidents (20% reduction). 	

	<ul style="list-style-type: none"> The mobile CCTV van has been used throughout the ward and has been used to identify a stolen moped and lead to a successful arrest. Patrols have been ongoing around Bracebridge Drive due to a number of ASB complaints. A Traffic Offence Report and Community Protection Warning Notice has been issued to an individual who was found riding his bicycle in a dangerous manner in the vicinity of Bracebridge Drive. 	
Reduce accidental fires, especially within the elderly community. by working with older people	<ul style="list-style-type: none"> There has been an increase in deliberate fires in the Ward (YTD). There were 8 deliberate fires in 2016/17 compared to 14 deliberate fires in 2017/18, an increase of 6 incidents (75% increase). The Police and the Fire Service are working together to try and eliminate this issue. The Fire Service are also continuing to offer advice to the vulnerable elderly through initiatives, such as promoting the safe use of blankets within the home environment, carrying out regular Home Safety checks and supporting community events and activities, particularly around supported housing schemes, elderly persons complexes and community centres. 	Community Protection/Fire Service/NCH Housing

Neighbourhood Nottingham

Priority	Progress since last area committee	Lead
Reduce litter, fly tips, dog litter and graffiti.	<ul style="list-style-type: none"> There has been a decrease in graffiti in the Ward YTD. There were 19 incidents in 2016/17 compared to 11 incidents in 2017/18, a decrease of 8 incidents (42 % decrease). There has been an increase in fly-tipping in the Ward (YTD). There were 70 incidents in 2016/17 compared to 95 incidents in 2017/18, and increase of 25 incidents, (36% increase). There has been a decrease in dog fouling in the Ward (YTD). There were 113 incidents in 2016/17, compared to 84 incidents in 2017/18, a decrease of 29 incidents (26% decrease). The CPO's have been working tirelessly in the ward to combat the litter and dog fouling issues in the ward over the last few months. Due to their hard work the ward is seeing the benefits. The statistics for December are as follows: 2 FPNs were issued by the 	City Services/Community Protection

	CPO's for leaving litter in December, 9 Dog fouling operations were conducted, 1 Fixed Penalty notice was issued for Public Spaces Protection Order breached, the owner failing to have their dog on a lead, 8 incidents of graffiti reported, 10 fly-tips investigated and reported, 13 reports of Community Intelligence submitted, 8 Community Protection Warning Notices issued.	
To raise awareness of the NCH Cladding houses scheme.	<ul style="list-style-type: none"> 540 homes have taken up the offer. The scheme will be completed in 2018. 	NCH
To look at solutions to parking issues across the ward, especially around schools	<ul style="list-style-type: none"> A resident consultation is being conducted which will inform the Neighbourhood Development Plan 2018. Once the plan is reviewed by officers and funding is sought and agreed, an update will be brought to next Area Committee. 	Parking Enforcement/ NAT
Continue to support Community Cohesion through events and engagement	<ul style="list-style-type: none"> The Ward Councillors and officers are meeting in January 2018 to plan and organise the Ward 2018 Community Events. The events calendar to be circulated in the ward after the dates and times have been agreed. 	Neighbourhood Management.

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Families Nottingham

Priority (NAT)	Progress since last area committee	Lead
Revise methods to delivering services for Children and Young People living within the Bilborough Ward	<ul style="list-style-type: none"> The Harvey Haddon for youth sessions has seen an increase in numbers and is doing very well with numbers up from 40 young people to 47 young people attending sessions in the last month. There as Family Support sessions every Tuesday at the Shelia Russel Community Centre. Switch-Up are to carry out youth sessions over the half-term holidays. 	Early Help /Bilborough Youth Network
Promote the welfare reform services in the ward	<ul style="list-style-type: none"> Weekly Welfare Advice sessions offering advice and guidance sessions on finance and debt management are held in - Bilborough Library and Medical Centre. These sessions are promoted by the NAT team and at events in the ward. 	Welfare Rights, NCH and NAT

Health Nottingham

Priority (Area Committee priority and Area Cluster)	Progress since last area committee	Lead
Promote Harvey Hadden Sports Village to the residents to increase attendance	<ul style="list-style-type: none"> To support residents' fitness and health and also to increase physical activity including cycling and walking projects, the NAT team are promoting the Harvey Hadden Sports Village when they are out and about in the community. The team Continue to promote 'Get Out and Get Active' project. 	NAT partners and leisure services
Reduce Cardio-Vascular Disease and raise awareness of lifestyle risk factors	<ul style="list-style-type: none"> Continue to raise awareness through events and publicity and at medical practices and surgeries in the area. Raise awareness at community events in the ward. 	Health Officer
Raise awareness about cancer screening	<ul style="list-style-type: none"> Continue to raise awareness through events and publicity and at medical practices and surgeries in the area. Also raise awareness at community events in the ward 	Health Officer
Support activities and services for the elderly to remain independent, fit, healthy and combat loneliness and isolation	<ul style="list-style-type: none"> The Lead Body Groundwork are carrying out events in the ward to for older people to raise awareness of what is on offer in the ward. 	Groundworks Nottingham/Health

Working Nottingham

Priority (Area Committee priority and Area Cluster)	Progress since last area committee	Lead
Promote employment and training support to assist residents into work through improved partnership working initiatives Promote Nottingham North Jobs Fair March 3 rd at Bulwell Riverside	<ul style="list-style-type: none"> Promote IT courses for young people and adults at the Bilborough Library Promote Work Club at Bilborough Library so that the take up numbers increase 	NCC – Employment and Skills Groundwork and NAT Partners

Key current issues:

- Outreach Youth Work in the Bracebridge Drive area
- Dog Fouling Campaign

- Clean-up campaign – Outside ASDA and Children Centre – Strelley Street
- ASB Patrols around the Bracebridge Drive and Bilborough Library
- ASB patrols around the Princess Boulevard new housing development
- Engage with young people with the Skate base company, event on Friday evenings at Harvey Hadden

Opportunities for citizens to engage - forthcoming dates, events / activities, Ward Walks

- **Bilborough Ward Walk** – Denewood Crescent area - Wednesday 28th February – 10:30am. Meet at the corner of Denewood Crescent and Strelley Road.

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WEST AREA COMMITTEE – 14TH FEB 2018

Title of paper:	AREA CAPITAL FUND - 2017/18	
Director(s)/ Corporate Director(s):	Andrew Errington Director of Community Protection	Wards affected: Aspley, Bilborough, Leen Valley
Report author(s) and contact details:	Liam Searle, Neighbourhood Development Officer Tel: 0115 8833738 Liam.searle@nottinghamcity.gov.uk	
Other colleagues who have provided input:	Nancy Hudson, Projects Officer, Highway Services Tel: 0115 8765633 nancy.hudson@nottinghamcity.gov.uk	
Date of consultation with Portfolio Holder(s) (if relevant)		
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input checked="" type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input checked="" type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		<input checked="" type="checkbox"/>
Children, Early Intervention and Early Years		<input checked="" type="checkbox"/>
Leisure and Culture		<input type="checkbox"/>
Resources and Neighbourhood Regeneration		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
This report provides details of the latest spending proposals under the Area Capital Fund including highways and footpaths.		
Recommendation(s):		
1	a) That the Area Capital funds available to Aspley, Bilborough and Leen Valley Wards as outlined in Appendix 1 be noted; b) That the new schemes identified within the report be approved.	

1 REASONS FOR RECOMMENDATIONS

- 1.1 The Nottingham Local Transport Plan (LTP) Strategy 2011-2026 maintains a commitment to deliver local transport improvements across Nottingham's Neighbourhoods and prioritises small scale transport improvements of importance to local communities.
- 1.2 As part of the budget process for 2016/17 Nottingham City Council approved a Citywide Local Transport Plan capital allocation of £1.25 million.
- 1.3 To give opportunity for the Area Committee to make comment on suggested schemes and their progress.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 2.1 The Area Capital Fund (ACF) Programme was established to improve the environment of the neighbourhoods and to create a sense of place for residents in order to improve the quality of life of local people. Since it was established in 2006 to meet the then corporate priority of 'Transforming Neighbourhoods', the Area Capital Fund has included a total programme expenditure portfolio of £40 million. The improvements that have been carried out to date using this programme have included: footpaths, fences, visual enhancements to public realm, refurbishment of parks and improvements to public buildings.
- 2.2 Resources are allocated from the Nottingham City Council General Fund, the Local Transport Plan and the Housing Revenue Account. To achieve a joint approach to environmental improvements in neighbourhoods, a greater degree of flexibility has been established to prioritise and deliver improvements so that there is a synergy in local solutions for local issues across neighbourhoods.
- 2.3 The programme of works is a rolling programme. There have been instances where schemes are started with strong community involvement and interest and altered at a later stage due to changing circumstances such as economic conditions and changes in land values.
- 2.4 The Area Committee and particularly community representatives are invited to comment specifically on those schemes identified in the proposals column and also to consider whether certain schemes can be linked to other programmes of work in order to generate best value and create a greater impact on the local area

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4 FINANCE COLLEAGUE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 Bringing together the various strands which form part of the Area Capital Programme enables the City Council to respond efficiently in delivering on public realm improvements as identified by local people

5 LEGAL AND PROCUREMENT COLLEAGUE COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

- 5.1 A risk register has been produced which is regularly monitored.

6 EQUALITY IMPACT ASSESSMENT

- 6.1 An EIA is not required as this is not a new or changing policy, service or function.

7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Highways Framework Agreement.

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 Executive Board Report, 24 February 2015, as part of Item 15, Medium Term Financial Plan 2015/16-2017/18, under Annex 3, Capital Programme.

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Aspley Area Capital 2017 - 2018 Programme

Aspley LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Holcombe Close	parking	Prioritised 17 January 2018	£32,000			Conversion of green area to parking spaced - lead service: Highway Maintenance
Narrow carriageways TRO	road safety	Prioritised 17 January 2018	£5,600			TRO to ensure and improve safe access to narrow carriageways across Aspley ward (joint with Neighbourhood Improvement Programme) - lead service: Traffic & Safety
Kelstern Close	parking	Approved June 2017	£12,000	ongoing		Consultation and implementation of resident parking scheme in Kelstern Close area - lead service: Traffic & Safety

Total LTP schemes* £49,600

Aspley Public Realm schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Lindfield Road Wall Phase 4	area improvement	Approved June 2017	£76,494			Partnership scheme with NCH; further contribution to works on Lindfield Road Walls - lead service: NCH

Total Public Realm schemes** £76,494

Aspley Withdrawn schemes

Location	Type	Reason	Amount	Details
<i>No decommitments to date</i>				

Total Decommitted*** £0

2017 - 2018 LTP allocation	£100,200
LTP carried forward from 2016 - 2017	£0
2017 - 2018 Public Realm allocation	£60,100
Public Realm carried forward from 2016 - 2017	£21,650
Total Available 2017 - 2018 ACF	£181,950
*Less LTP schemes	- £49,600
**Less Public Realm schemes	- £76,494
***Decommitted funds	+ £0
Remaining available balance	£55,856
LTP element remaining	£50,600
Public Realm element remaining	£5,256

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Bilborough Area Capital 2017 - 2018 Programme

Bilborough LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Strelley Road area	study	Prioritised 24 January 2018	£6,000			Study into traffic movement and road safety options in Strelley Road/Denewood Crescent area including zebra crossing - lead service: Traffic & Safety
Staverton Road	footpath	Approved June 2017	£74,449			Reconstruction of footpath on both sides of Staverton Road (Burnside Road to Graylands Road) - lead service: Highway Maintenance

Total LTP schemes* £80,449

Bilborough Public Realm schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Hanslope Crescent area	parking	Approved November 2017	£25,000			Introduction of limited waiting scheme in the Hanslope Crescent area - lead service: Traffic & Safety
Strelley Road	footpath	Approved by DA August 2017	£17,492	23/10/2017		Reconstruction of identified footpath sections on Strelley Road - lead service: Highway Maintenance

Total Public Realm schemes** £42,492

Bilborough Withdrawn schemes

Location	Type	Reason	Amount	Details
Previously decommitted			£6,857	

Total Decommitted*** £6,857

2017 - 2018 LTP allocation	£85,200
LTP carried forward from 2016 - 2017	£0
2017 - 2018 Public Realm allocation	£51,100
Public Realm carried forward from 2016 - 2017	£0
Total Available 2017 - 2018 ACF	£136,300
*Less LTP schemes	- £80,449
**Less Public Realm schemes	- £42,492
***Decommitted funds	+ £6,857
Remaining available balance	£20,216
LTP element remaining	£4,751
Public Realm element remaining	£15,465

Leen Valley Area Capital 2017 - 2018 Programme

Leen Valley LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Newlyn Drive	road safety	Approved June 2017	£2,100			Installation of bollards on corner of Western Boulevard to prevent vehicles driving on footway - lead service: Highway Maintenance
Southwold Drive 2	parking	Approved June 2017	£23,000			implementation of resident parking scheme in Southwold Drive area, subsequent to previous study - lead service: Traffic & Safety

Total LTP schemes* £25,100

Leen Valley Public Realm schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Ashwell Gardens path	area improvement	Approved June 2017	£7,500			works in Ashwell Gardens link footpath area to improve appearance and reduce ASB - lead service: Highway Maintenance
Medway Street	area improvement	Approved June 2017	£15,000			works on Medway Street to improve parking provision and reduce ASB - lead service: Neighbourhood Management

Total Public Realm schemes** £22,500

Leen Valley Withdrawn schemes

Location	Type	Reason	Amount	Details
Previously decommitted			£2,477	

Total Decommitted*** £2,477

2017 - 2018 LTP allocation	£43,700
LTP carried forward from 2016 - 2017	£0
2017 - 2018 Public Realm allocation	£26,200
Public Realm carried forward from 2016 - 2017	£0
Total Available 2017 - 2018 ACF	£69,900
*Less LTP schemes	- £25,100
**Less Public Realm schemes	- £22,500
***Decommitted funds	+ £2,477
Remaining available balance	£24,777
LTP element remaining	£18,600
Public Realm element remaining	£6,177

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WEST AREA COMMITTEE – 14th February 2018

Title of paper:	DELEGATED AUTHORITY SPENDING APPROVALS	
Director(s)/ Corporate Director(s):	Andrew Errington Director of Community Protection	Wards affected: Aspley, Leen Valley and Bilborough
Report author(s) and contact details:	Liam Searle Neighbourhood Development Officer, 0115 8833741 liam.searle@nottinghamcity.gov.uk Lylse-Anne Renwick, Neighbourhood Development Officer, 0115 8764488 lylse-anne.renwick@nottinghamcity.gov.uk	
Other colleagues who have provided input:	Kate Spencer Finance Assistant kate.spencer@nottinghamcity.gov.uk Tel 0115 876 2765 Gursharan Singh – Nijran, Senior Neighbourhood Development Officer 0115 8833734 / 07949061016 gursharan.nijran@nottinghamcity.gov.uk	
Date of consultation with Portfolio Holder(s) (if relevant)	N/A	
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input checked="" type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input checked="" type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		<input checked="" type="checkbox"/>
Children, Early Intervention and Early Years		<input checked="" type="checkbox"/>
Leisure and Culture		<input checked="" type="checkbox"/>
Resources and Neighbourhood Regeneration		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
This report advises this Area Committee of the use of delegated authority by the Director of Neighbourhood Services for those projects funded by Ward Councillor Budgets.		
Recommendation(s):		
1	That the Area Committee note the actions agreed by the Director of Neighbourhood Services in respect of projects and schemes within the Aspley, Bilborough and Leen Valley wards, detailed in Appendices A, B and C.	

1 REASONS FOR RECOMMENDATIONS

- 1.1 Records detailing Ward Councillors spending decisions and consultation are shown in the attached Appendices. In accordance with the Constitution the Area Committee is required to note spending decisions taken by Ward Councillors. This report outlines the spending decisions since the last Area Committee and provides, for information details of the spending decisions for 2016/17.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 This action follows the arrangements established by the Executive Board to allow for spending approvals through individual Ward Councillor budget allocations.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 Not to provide the funding outlined in Appendices A, B and C.
- 3.2 The funding requested will provide additional services or benefit to residents of this area.

4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 Ward Councillors have an individual allocation for 2017/18 of £5,000.
- 4.2 The full balance has not been allocated. Further projects will be reported to a subsequent committee.

5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

- 5.1 These arrangements provide transparency and regulation to the spending of individual Ward Councillor allocation.
- 5.2 The funds allocated by Area Committee are used to address diverse needs from various sections of the community and reduce inequalities.

6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

- 6.1 None.

7 EQUALITY IMPACT ASSESSMENT

- 7.1 An EIA is not needed (report does not contain proposals. Individual Councillors make decisions about their allocations and many groups funded seek to reduce inequalities)

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 8.1 Delegated authority for each scheme listed in Appendices A & B is held by the Constitutional Services team.

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 9.1 None.

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APPENDIX A

Aspley Ward Budget Allocations 2016/17

Allocated Schemes: Aspley Ward	Councillor(s)	Amount (total)
Ambleside Summer Carnival	Chapman, McCulloch, Ifediora	£250
Young at Heart	Chapman, McCulloch, Ifediora	£1,000
Melbourne Road central reservation	Chapman, McCulloch, Ifediora	£673.65
Melbourne Road fencing	Chapman, McCulloch, Ifediora	£1,999.20
Welfare Rights Service	Chapman, McCulloch, Ifediora	£5,700
Woodfield Park Launch event	Chapman, McCulloch, Ifediora	£200
Aspley Partnership day trip	Chapman, McCulloch, Ifediora	£1,250
Tick Tock summer carnival	Chapman, McCulloch, Ifediora	£3,000
Broxtowe Park Fun Day	Chapman, McCulloch, Ifediora	£2,000
Bells Lane Surprise Play Project	Chapman, McCulloch, Ifediora	£500
Santa's Grotto – Aspley Library	Chapman, McCulloch, Ifediora	£100
Red Dance Christmas Performance	Chapman, McCulloch, Ifediora	£100
BCC World Food Day	Chapman, McCulloch, Ifediora	£500
Welfare Rights Part 2	Chapman, McCulloch, Ifediora	£1,500
Aspley Library gardening tools	Chapman, McCulloch, Ifediora	£200
Broxtowe wood carving	Chapman, McCulloch, Ifediora	£500
Easter event	Chapman, McCulloch, Ifediora	£500
St Martha's Foodbank	Chapman, McCulloch, Ifediora	£130

Schemes to be de-committed: Aspley Ward	Councillor(s)	Amount (total)
I Daniel Blake film showing	Chapman, McCulloch, Ifediora	£96

Balance brought forward 2015/16	£5,082.89
Allocation 2016/17	£15,000
Total available allocation	21,082.89
Total de-committed	£96
Total allocated at 28/02/17	20,102.85
Total unallocated at 28/02/17	1,076.04

Aspley Ward Budget Allocations 2017/18

Allocated Schemes: Aspley Ward	Councillor(s)	Amount (total)
Ambleside Summer Carnival	Chapman, McCulloch, Ifediora	£500
Easter event	Chapman, McCulloch, Ifediora	£150
Hope Centre soft play	Chapman, McCulloch, Ifediora	£500
Insite Radio	Chapman, McCulloch, Ifediora	£1500
BMX Sessions	Chapman, McCulloch, Ifediora	£875
Tartanaires	Chapman, McCulloch, Ifediora	£500
Broxtowe Pocket Park	Chapman, McCulloch, Ifediora	£500
Aspley Diversity Day	Chapman, McCulloch, Ifediora	£850
Community Skegness Day Trip	Chapman, McCulloch, Ifediora	£900
Broxtowe TRA Summer Event	Chapman, McCulloch, Ifediora	£430
Evolve CIC Camp Out	Chapman, McCulloch, Ifediora	£150
Bonfire Night Event	Chapman, McCulloch, Ifediora	£1000
Diversity Day additional funding	Chapman, McCulloch, Ifediora	£230
Aspley Skip Scheme	Chapman, McCulloch, Ifediora	£3000
Aspley Library Santas Grotto	Chapman, McCulloch, Ifediora	£150
Hope Centre Christmas Food Bank	Chapman, McCulloch, Ifediora	£200
Bells Lane Youth Session	Chapman, McCulloch, Ifediora	£250

Schemes to be de-committed: Aspley Ward	Councillor(s)	Amount (total)

Balance brought forward 2016//17	£1,076.04
Allocation 2017/18	£15,000
Total available allocation	£16,076.04
Total de-committed	
Total allocated at 14/06/17	£11,685.40
Total unallocated at 14/06/17	£4,391

APPENDIX B

Bilborough Ward Budget Allocations 2016/17

Allocated Schemes: Bilborough Ward	Councillor(s)	Amount (total)
Make IT Fun Day 2016	Smith, Watson and Wood	£1,000
Strelley Village Green Fun Day 2016	Smith, Watson and Wood	£493
Hoylake Park party	Smith, Watson and Wood	£5,000
YMCA referral service	Smith, Watson and Wood	£2,080
Tick Tock Summer Carnival	Smith, Watson and Wood	£3,000
What Really Matters Workshop	Smith, Watson and Wood	£150
Denewood Tenants and Residents Association – 10 th Anniversary celebrations	Smith, Watson and Wood	£500
Bilborough Library Garden project	Smith, Watson and Wood	£2,100
Older persons event	Smith, Watson and Wood	£300
113 th Scouts building refurbishment project	Smith, Watson and Wood	£700
Bilborough Christmas Festival	Smith, Watson and Wood	£4,000
Christmas Market trip	Smith, Watson and Wood	£360
Freemount Parking scheme (contribution)	Smith, Watson and Wood	£17,200
Bilborough GEM awards	Smith, Watson and Wood	£900
Strelley Community Youth Project	Smith, Watson and Wood	£4,980

Schemes to be de-committed: Bilborough Ward	Councillor(s)	Amount
	Balance Brought forward 2015/16	£55,202.89
	Allocation 2016/17	£15,000
	Total Available Allocation	£70,202.89
	Total de-committed	
	Total allocated at 28/2/17	£42,763
	Total unallocated at 28/2/17	£27,439.89

Bilborough Ward Budget Allocations 2017/18

Allocated Schemes: Bilborough Ward	Councillor(s)	Amount (total)
Strelley Village Green Fun Day 2017	Smith, Watson and Wood	£720
Bilborough Arts Festival	Watson and Wood	£2,995
Bilborough Library Mosaic repairs	Wood	£850
Heritage Open Days	Smith, Watson and Wood	£100
Beechdale Summer Fayre	Smith, Watson and Wood	£560
Community Bingo	Smith, Watson and Wood	£300
Foxton Gardens activities	Smith, Watson and Wood	£830
Tartanaires	Smith, Watson and Wood	£500

Schemes to be de-committed: Bilborough Ward	Councillor(s)	Amount
	Balance Brought forward 2016/17	£32,419.89
	Allocation 2017/18	£15,000
	Total Available Allocation	£47,419.89
	Total de-committed	
	Total allocated at 14/6/17	£6,855

Total unallocated at 14/6/17	£40,564.89
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APPENDIX C
Leen Valley Ward Budget Allocations 2016/17

Allocated Schemes: Leen Valley Ward	Councillor(s)	Amount (total)
Mobile CCTV units	Jenkins and Saghir	£8,200
Youth equipment	Jenkins and Saghir	£1,500
Bangladesh Welfare Association launch and drop in sessions	Jenkins and Saghir	£2,000
Southwold Food Fest	Jenkins and Saghir	£500
Kennington Open space play equipment	Jenkins and Saghir	£12,000
Christmas market trip	Jenkins and Saghir	£360

Accessible raised beds and gardening equipment – Windmill allotments	Jenkins and Saghir	£1,530
Southwold School allotment development	Jenkins and Saghir	£410
Community Christmas meal – Vine Centre	Jenkins and Saghir	£200
Community Coffee Hubs – Southwold School	Jenkins and Saghir	£150

Schemes to be de-committed: Leen Valley Ward	Councillor(s)	Amount (total)

Balance brought forward 2015/16	£36,728
Allocation 2016/17	£10,000
Total available allocation	£46,728
Total de-committed	
Total allocated at 28/02/17	£26,850
Total unallocated at 28/02/17	£19,878

Leen Valley Ward Budget Allocations 2017/18

Allocated Schemes: Leen Valley Ward	Councillor(s)	Amount (total)
Scorpion United Football Club	Jenkins and Saghir	£500
Summer Event – Robert Shaw	Jenkins and Saghir	£500
Leen Valley Youth Group	Jenkins	£132
Lutheran Church Event	Jenkins and Saghir	£841
Strelley Community Sport Project	Jenkins and Saghir	£2,490

Schemes to be de-committed: Leen Valley Ward	Councillor(s)	Amount

Balance Brought forward 2016/17	£19,878
Allocation 2017/18	£10,000
Total Available Allocation	£29,878
Total de-committed	
Total allocated at 14/6/17	£4,463
Total unallocated at 14/6/17	£25,415

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